

Parent/Youth Consumer Partner Engagement Phase General Skills

-Explain the parent/youths perspective, culture, and beliefs in a way that increases understanding by others while decreasing differences and highlighting similarities.

-Check with team members to ensure they understand the parent's perspective and reassure others that having differences is acceptable.

-Work with the parent to develop plans/strategies of how the parent/youths can support the parent during meetings to ensure the parent/youths culture, beliefs, experience, voice and choice are heard by the team and are incorporated into the Child and Family Team Plan or Plan of Care.

- Periodically facilitating the CFT process, as appropriate, including presenting and explaining the list of strengths prepared prior to the meeting and asking the team to identify additional strengths during the meeting (model how to 'run' meeting).

- Assess the level of support that is needed by the parent/youth based on the families support network, their ability to involve their support network, and the ability of the parent/youth to be heard by others.

- Actively participate as needed, by speaking up and through actions, to support the family's perspective during the family team meeting.

- Prepare needed documents for distribution prior to or at the team meeting and materials to use during the meeting.

-Educate providers and other system and community representatives about the CFT process and how-to best partner and team with the family.

-Complete Check-ins with the parent/youths during meeting interactions to ensure that their voice and choice is being heard

-Role models the idea of being strength based in all interactions, by showing no blame or shame with family or team members