## Parent/Youth Consumer Partner Implementation Phase General Skills

- -Listen actively to the family and youth to truly understand what they are saying
- -Create and maintain team safety ("No blame. No shame.")
- -Assess team member satisfaction with the team process.
- Ensure all team members contribute and are active partners in the planning process.
- -Provide individualized, peer to peer support to parents.
- -Attend and participate in all Child and Family Team meetings.
- -Support, respond, and/or implement proactive responses to families in crisis, both during and after business hours as designated in the safety/crisis plan.
- -Meet with parent/youth before and after CFT meeting to review plans, support with completion and to gather feedback from parent/youth.