

WRAPAROUND RESURGENCE AND RENEWAL:

FOLLOW THE YELLOW BRICK ROAD

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Welcome

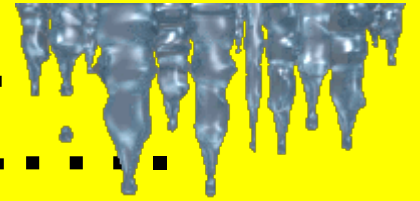
We Are:

...

You Are:

...

BREAKING A LITTLE ICE....



You'll note the "Follow the Yellow Brick Road" Theme.

Work as a team to discuss your associations to that phrase. What does it imply to you? What symbols does it conjure for you? What does it mean?

Be prepared to share your ideas with the larger group.

Our Journey: TOPICS

- ✓ Wraparound Defined
- ✓ The Philosophical Foundation of Wraparound – i.e., the Principles and How to Implement Them
- ✓ The Wraparound Process – The Steps
- ✓ Your Role in Wraparound Sustainability

A Wee Bit of Historical Perspective

- ✓ System of Care Change
- ✓ Integration – not a “program/service”
- ✓ A planning process accomplished through a strong philosophical foundation
- ✓ California 1994 (Uplift) 1997 (SB163)
- ✓ NWI (formally in 2004)



DRIFT

Wraparound Defined

Wraparound Is....

- “Wraparound is a family-centered, strengths-based and needs driven planning process for children/youth and families that takes place in a team setting.”

California Wraparound Standards, 2014

Wraparound Means....

You Are Never Alone!



AND....

**YOU GET TO PARTICIPATE
IN
“THE GOOD STUFF”**



Wraparound Philosophical Foundation

Values

NWI 2004 and California Wraparound Standards, September, 2014

- Family Voice and Choice
- Team-Based
- Natural Supports
- Collaboration
- Community-Based
- Culturally Respectful, Responsive, and Reflective
- Individualized
- Strengths-Based
- Persistence
- Focus on Outcomes

The Principles & Why They Matter

- ***FAMILY VOICE AND CHOICE***
- **TEAM – BASED**
- **NATURAL SUPPORTS**
- **COLLABORATION**
- **COMMUNITY-BASED**
- **CULTURALLY COMPETENT**
- **INDIVIDUALIZED**
- **STRENGTHS BASED**
- **PERSISTENCE/UNCONDITIONAL**
- **OUTCOME BASED**



Wraparound The Process

TEAM

From the Community Level...

- ✓ Lead Agency
- ✓ Qualifications and Referral Process
- ✓ Community Team
- ✓ Ongoing Champions

TEAM FUNCTION & ROLES

1. TEAM COMPOSITION

2. WHO ATTENDS

3. ROLES (AND WHO DOES WHAT)

4. SHARING INFORMATION



WHAT MAKES TEAM WORK?

APPRECIATIVE

INQUIRY

TEAM CONDITIONS ASSOCIATED WITH SUCCESSFUL OUTCOMES – REMINDERS

- ❖ Team adheres to practice model (structures, techniques, procedures)**
- ❖ Team considers multiple alternatives before making decisions**
- ❖ Team helps all members feel their input is valued**

TEAM CONDITIONS ASSOCIATED WITH SUCCESSFUL OUTCOMES

- ❖ Team builds agreement despite differing views**
- ❖ Team builds appreciation of strengths**
- ❖ Team planning reflects cultural competence**

We All Have Our Angles...

Honest people honestly doing their jobs
HAVE to disagree with each
other. They are morally obligated to
disagree. To work effectively in a team,
you MUST have a Shared Vision.

Adapted from John Lyons, Ph.D.,
Creator of the CANS

<https://www.magellanprovider.com/education/>

COLLABORATION KEYS

- Understand & Respect Culture
- See People Beyond Job Description
- Remain Strengths and Needs Driven
- Communicate, Communicate, Communicate



The Phases and Activities

- **ENGAGEMENT AND TEAM PREPARATION**
- **INITIAL PLAN DEVELOPMENT**
- **IMPLEMENTATION**
- **TRANSITION**

Walker, et.al., 2004, 2008



Franz, Miles, 2015

The Process – Engagement

Phases and Activities

National Wraparound Initiative 2004

Phase I Engagement:

- **THE BIG FIVE**
 - **STRENGTHS**
 - **NEEDS**
 - **CULTURE**
 - **TEAM MEMBERS**
 - **CRISES**

The Process – Plan Development

WONDER – Wraparound Program
CHILD & FAMILY CARE PLAN

Name:

Mission Statement:

Life Domains & Goals	Needs	Strengths	Strategies/Action	Cost/Budget	Supports & Date to Accomplish	Update
Family						
Housing						
Safety						
Social/ Recreational						
Medical/Health						
Financial						
Spiritual/Cultural						
Legal						
Emotional/ Psychological						
Educational						
Vocational						

WRAPAROUND FAMILY SAFETY PLAN

Worried About (*--)	Warning Signs	Needs & Strengths	What/Who will help	Action/Backup	How will we know?

Crisis Access Number: (800) 479-3339 for mental health emergencies

Call 911 if immediate safety is in question

Signed by

Date

Youth:	
Mom:	
Care Coordinator:	
Youth Partner:	
Family Partner:	
Social Worker:	

*On a scale of 0 to 10, how concerned are you that this will happen, where 0 equals not at all concerned and 10 equals extremely concerned. Also, on a scale of 0 to 10, how likely is it that someone will be harmed if it does happen again?

A Word About Needs: DIFFERENT THINGS

➤ **NEED**

DEFINES **WHY** DO THE ACTION

➤ **GOAL**

CAPTURES **WHERE** YOU HOPE TO GET TO

➤ **STRATEGY**

DEFINES **HOW** YOU ARE GOING TO GET THERE. MAY INCLUDE A **SERVICE** –
WHAT TO DO

CHALLENGES

- **B I G** BEHAVIORS CAUSE US TO OVERLOOK NEED & REACT TO BEHAVIOR
- FINDING WORDS TO COMMUNICATE UNMET NEED
- HELPING FAMILIES FIND A LANGUAGE TO COMMUNICATE THE MOST IMPORTANT UNMET NEED AT THE EARLIEST POSSIBLE MOMENT
- INCREASING THE PRECISION OF “FIT” BETWEEN WHAT YOU GET AND WHAT YOU NEED
- OVERBURDENING FAMILIES WITH THE RESPONSIBILITY FOR “VOICING” NEEDS
- MISTAKING SERVICE FOR NEED
- MISTAKING GOALS FOR NEED

NEEDS & WRAPAROUND PLANNING

- DIFFICULT BEHAVIORS RESULT FROM UNMET NEEDS
- DIFFICULT BEHAVIORS TELL US IMPORTANT THINGS ABOUT A PERSON'S LIFE
- COMMON "MISSES" FOR FAMILIES
 - ⇒ **Meaningful Relationships**
 - ⇒ **Sense of Safety and Well Being**
 - ⇒ **Power and Control**
 - ⇒ **Joy**
 - ⇒ **Relevant Skills and Knowledge**
 - ⇒ **A Sense of Value and Self Worth**

NEEDS & WRAPAROUND PLANNING

- PROGRAM REPRESENTATIVES ARE RESPONSIBLE FOR FINDING NEEDS
- FAMILIES VOICE NEEDS IN A VARIETY OF WAYS
- NEEDS EXTEND BEYOND TREATMENT BOUNDARIES

The Process – Implementation

Implementation Phase

- Revisit safety plan
 - Continue development & engagement of informal supports
 - Continue to maintain team cohesiveness and trust
 - Revisit team **strengths**
 - Revisit the mission statement
-

- Review
- Assess
- Adjust
- Assign
- Revisit

Implementation Phase: Wrap Plan

- You now have a map for success (plan of care)!
- Use it at every meeting to check in on goals.
 - DO NOT CREATE NEW GOALS EVERY WEEK!
- How to use Wrap Plan as guiding map?
 - Review (example, minutes)
 - Assess (outcome scale)
 - Adjust
 - Assign
 - Revisit

RAAAR!

The Process – Transition

Transition Activities



- Create a “Commencement”
 - Document the team’s work
 - Celebrate success
- Follow-up with the family
 - Check in with family.

Wraparound Bringing It All Together

You Are Never Alone!



QUESTIONS? CONCERNS? NEEDS?

WRAPAROUND RESURGENCE AND RENEWAL:

**UC DAVIS
EXTENSION**
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE