







Our Journey: TOPICS

- ✓ Wraparound Defined
- ✓ The Philosophical Foundation of Wraparound – i.e., the Principles and How to Implement Them
- ✓ The Wraparound Process – The Steps
- ✓ Your Role in Wraparound Sustainability

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

A Wee Bit of Historical Perspective

- ✓ System of Care Change
- ✓ Integration – not a “program/service”
- ✓ A planning process accomplished through a strong philosophical foundation
- ✓ California 1994 (Uplift) 1997 (SB163)
- ✓ NWI (formally in 2004)

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

~~DRIFT~~

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Wraparound Defined

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Wraparound Is....

- “Wraparound is a family-centered, strengths-based and needs driven planning process for children/youth and families that takes place in a team setting.”

California Wraparound Standards, 2014

Wraparound Means....

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

You Are Never Alone!



UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

AND....

YOU GET TO PARTICIPATE
IN
"THE GOOD STUFF"

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES



Wraparound Philosophical Foundation

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Values

NWI 2004 and California Wraparound Standards, September, 2014

- Family Voice and Choice
- Team-Based
- Natural Supports
- Collaboration
- Community-Based
- Culturally Respectful, Responsive, and Reflective
- Individualized
- Strengths-Based
- Persistence
- Focus on Outcomes

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

The Principles & Why They Matter

- *FAMILY VOICE AND CHOICE*
- TEAM – BASED
- NATURAL SUPPORTS
- COLLABORATION
- COMMUNITY-BASED
- CULTURALLY COMPETENT
- INDIVIDUALIZED
- STRENGTHS BASED
- PERSISTENCE/UNCONDITIONAL
- OUTCOME BASED



Bruns, et. al., 2004

Wraparound The Process

TEAM

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

From the Community Level...

- ✓ Lead Agency
- ✓ Qualifications and Referral Process
- ✓ Community Team
- ✓ Ongoing Champions

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

TEAM FUNCTION & ROLES

1. TEAM COMPOSITION
2. WHO ATTENDS
3. ROLES (AND WHO DOES WHAT)
4. SHARING INFORMATION



UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

WHAT MAKES **TEAM** WORK?

APPRECIATIVE INQUIRY

TEAM CONDITIONS ASSOCIATED WITH SUCCESSFUL OUTCOMES – REMINDERS

- ❖ Team adheres to practice model (structures, techniques, procedures)
- ❖ Team considers multiple alternatives before making decisions
- ❖ Team helps all members feel their input is valued

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE
Walker, et.al., 2003

TEAM CONDITIONS ASSOCIATED WITH
SUCCESSFUL OUTCOMES

- ❖ Team builds agreement despite differing views
- ❖ Team builds appreciation of strengths
- ❖ Team planning reflects cultural competence

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

Walker, et.al., 2003
RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

We All Have Our Angles...

Honest people honestly doing their jobs
HAVE to disagree with each
other. They are morally obligated to
disagree. To work effectively in a team,
you MUST have a Shared Vision.

Adapted from John Lyons, Ph.D.,
Creator of the CANS
<https://www.magellanprovider.com/education/>

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

COLLABORATION KEYS

- Understand & Respect Culture
- See People Beyond Job Description
- Remain Strengths and Needs Driven
- Communicate, Communicate, Communicate



UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

The Phases and Activities

- ENGAGEMENT AND TEAM PREPARATION
- INITIAL PLAN DEVELOPMENT
- IMPLEMENTATION
- TRANSITION

Walker, et.al., 2004, 2008



Franz, Miles, 2015

The Process – Engagement

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Phases and Activities

National Wraparound Initiative 2004

Phase I Engagement:

• THE BIG FIVE

- STRENGTHS
- NEEDS
- CULTURE
- TEAM MEMBERS
- CRISES

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

The Process –
Plan Development

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

WONDER – Wraparound Program
CHILD & FAMILY CARE PLAN
Name:
Mission Statement:

Life Domains & Goals	Needs	Strengths	Strategies/Action	Cost/Budget	Supports & Date to Accomplish	Update
Family						
Housing						
Safety						
Social Recreational						
Medical/Health						
Financial						
Spiritual/Cultural						
Legal						
Emotional/ Psychological						
Educational						
Vocational						

IS
IN
HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

WRAPAROUND FAMILY SAFETY PLAN

Worried About ("~")	Warning Signs	Needs & Strengths	What/Who will help	Action/Backup	How will we know?

Crisis Access Number: (800) 479-3339 for mental health emergencies

Call 911 if immediate safety is in question

Signed by

Date

Youth:

Mom:

Care Coordinator:

Youth Partner:

Family Partner:

Social Worker:

*On a scale of 0 to 10, how concerned are you that this will happen, where 0 equals not at all concerned and 10 equals extremely concerned. Also, on a scale of 0 to 10, how likely is it that someone will be harmed if it does happen again?

A Word About Needs: DIFFERENT THINGS

➤ **NEED**

DEFINES **WHY** DO THE ACTION

➤ **GOAL**

CAPTURES **WHERE** YOU HOPE TO GET TO

➤ **STRATEGY**

DEFINES **HOW** YOU ARE GOING TO GET THERE. MAY INCLUDE A **SERVICE – WHAT** TO DO

CHALLENGES

- **B I G** BEHAVIORS CAUSE US TO OVERLOOK NEED & REACT TO BEHAVIOR
- FINDING WORDS TO COMMUNICATE UNMET NEED
- HELPING FAMILIES FIND A LANGUAGE TO COMMUNICATE THE MOST IMPORTANT UNMET NEED AT THE EARLIEST POSSIBLE MOMENT
- INCREASING THE PRECISION OF "FIT" BETWEEN WHAT YOU GET AND WHAT YOU NEED
- OVERBURDENING FAMILIES WITH THE RESPONSIBILITY FOR "VOICING" NEEDS
- MISTAKING SERVICE FOR NEED
- MISTAKING GOALS FOR NEED

Pat Miles

NEEDS & WRAPAROUND PLANNING

- DIFFICULT BEHAVIORS RESULT FROM UNMET NEEDS
- DIFFICULT BEHAVIORS TELL US IMPORTANT THINGS ABOUT A PERSON'S LIFE
- COMMON "MISSES" FOR FAMILIES
 - ⇒ **Meaningful Relationships**
 - ⇒ **Sense of Safety and Well Being**
 - ⇒ **Power and Control**
 - ⇒ **Joy**
 - ⇒ **Relevant Skills and Knowledge**
 - ⇒ **A Sense of Value and Self Worth**

Pat Miles

NEEDS & WRAPAROUND PLANNING

- PROGRAM REPRESENTATIVES ARE RESPONSIBLE FOR FINDING NEEDS
- FAMILIES VOICE NEEDS IN A VARIETY OF WAYS
- NEEDS EXTEND BEYOND TREATMENT BOUNDARIES

Pat Miles

The Process – Implementation

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Implementation Phase

- Revisit safety plan
- Continue development & engagement of informal supports
 - Continue to maintain team cohesiveness and trust
 - Revisit team **strengths**
 - Revisit the mission statement

-
- Review
 - Assess
 - Adjust
 - Assign
 - Revisit

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Implementation Phase: Wrap Plan

- You now have a map for success (plan of care)!
- Use it at every meeting to check in on goals.
 - DO NOT CREATE NEW GOALS EVERY WEEK!
- How to use Wrap Plan as guiding map?
 - Review (example, minutes)
 - Assess (outcome scale)
 - Adjust
 - Assign
 - Revisit

RAAAR!

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

The Process – Transition

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Transition Activities



- Create a “Commencement”
 - Document the team’s work
 - Celebrate success
- Follow-up with the family
 - Check in with family.

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

Wraparound Bringing It All Together

UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

You Are Never Alone!



UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

QUESTIONS? CONCERNS? NEEDS?

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE

WRAPAROUND RESURGENCE AND RENEWAL:



UC DAVIS
EXTENSION
CENTER FOR HUMAN SERVICES

RESOURCE CENTER FOR
FAMILY-FOCUSED PRACTICE
