

# CQI Efforts at CDSS

# CQI Self-Assessment

- ▶ Used Capacity Building Center for States Self-Assessment rating scale and developed own questions:
  - ▶ Surveys from approximately 225 CFSD staff across all levels (rank and file, management, regional offices).
  - ▶ Focus groups with 110 staff across all levels.
  - ▶ Narratives from additional written data sources (annual reports, CDSS Intranet, and Case Review protocols).

# Resources for Self-Assessment

- ▶ Worksheet: Practicing With CQI Self-Assessment Data.
- ▶ Handout: Roadmap for CQI developed based on self-assessment findings.
- ▶ Template: Sample tab for scoring CQI Self-Assessment.
- ▶ Websites: Self-Assessment Tool/Categories and Rating Guide:  
<https://capacity.childwelfare.gov/states/focus-areas/cqi/self-assessment/>
- ▶ Tips for qualitative coding:  
[https://www.acf.hhs.gov/sites/default/files/acyf/qualitative\\_research\\_methods\\_in\\_program\\_evaluation.pdf](https://www.acf.hhs.gov/sites/default/files/acyf/qualitative_research_methods_in_program_evaluation.pdf)