**Shemar Pierce** is a deputy probation officer for the Santa Clara County Juvenile Probation Department, where she has served for nearly 20 years. Her work for probation includes both investigative and supervisory services. Previous assignments include working with a school-based program to help high-risk youth and serving as coordinator for a Resource Intensive Service Committee, where she worked with five Wraparound programs, the Department of Family and Children's Services and the Behavioral Health Services Department.