Mary Ellen Collins is a consultant and trainer in child welfare and Wraparound. She has served as a parent advocate/liaison, educational advocate, direct services provider, manager, and executive director of a nonprofit organization serving the needs of families with children who are experiencing mental, emotional, or behavioral disorders. Collins' goal is to transform systems with practical solutions, helping those who serve families adjust their focus to see issues through families' eyes and assisting families to understand professionals' perspectives, to enhance engagement and recovery.