



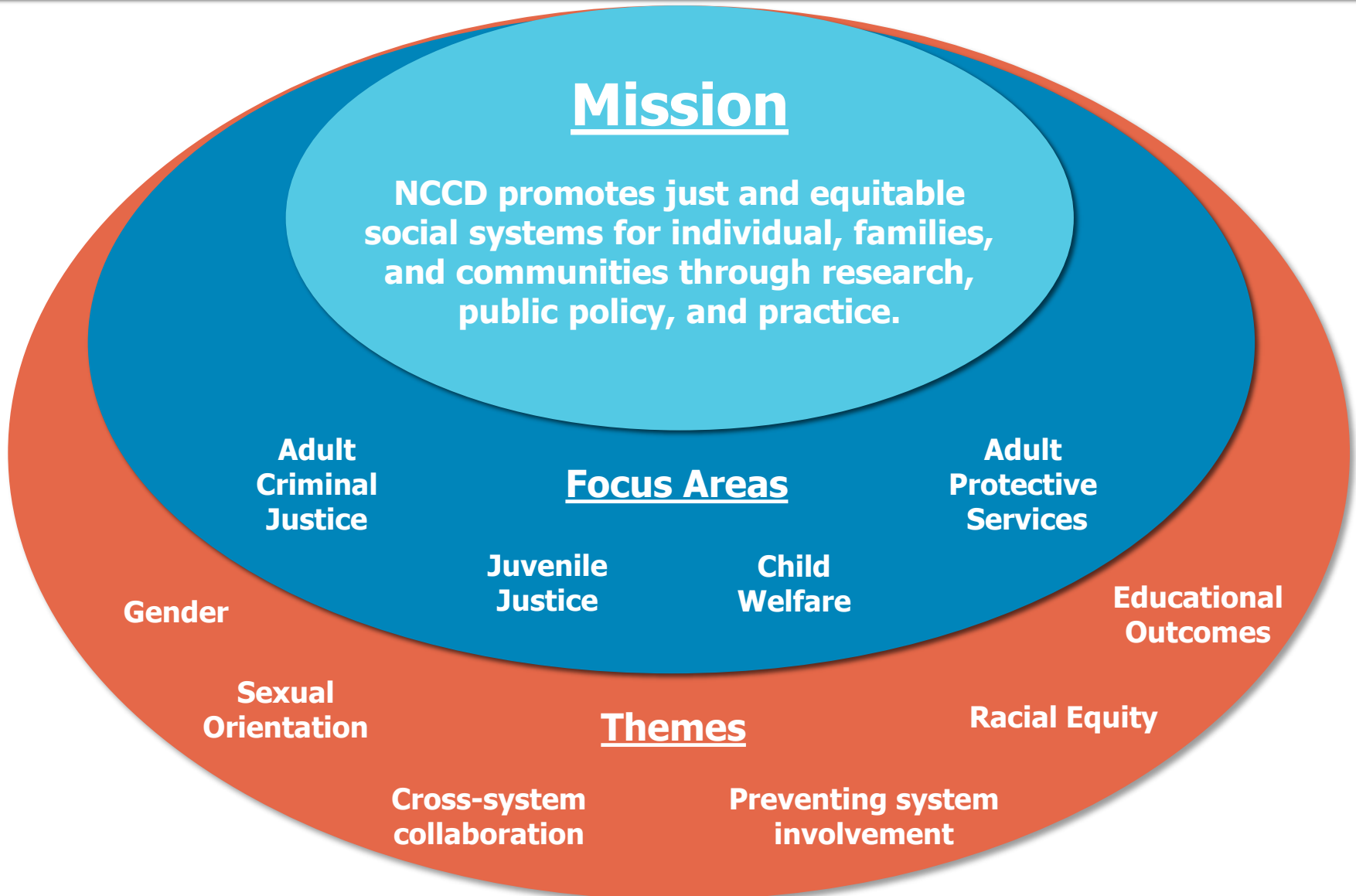
National Council on
Crime & Delinquency

Probation Forum

SafeMeasures
11/19/2014



Who We Are and What We Do



Who We Are and What We Do



“Why should I use SafeMeasures?”

You can't manage what you can't measure

- Regular SafeMeasures usage:
 - Allows for real time view of agency performance
 - Promotes a data driven culture from the top
 - Promotes accountability throughout the agency
 - Highlights best practices and areas needing improvement
 - Ensures timely documentation from staff
 - Ensures compliance on fiscally tied measures

“What else can SafeMeasures do?”

Comparison Views

- Each SafeMeasures report features the ability to compare your agency to other agencies via the Comparison Tab
- The Comparison Tab will also allow you to drill down to unit and worker comparisons

Comparison View Sample

<div> <div>My Unit</div> <div>Graph</div> <div>Comparison</div> <div>State</div> <div>Crosstab</div> <div>Full List</div> <div>Map</div> <div>Addresses</div> <div>Help</div> </div> <div> <div>↑</div> <div>All Units</div> </div>										
Display: All Units										
Unit	Office	Contact Recorded		Overdue		N/A Exempt		Partial Month		Total
AAP Unit - (Current Training)	Adoptions	4	17.4%	17	73.9%	0	0.0%	2	8.7%	23
Assignment - North Bay ICS - (Children, Youth)	ICS I - Integrated Continuing Services	2	100.0%	0	0.0%	0	0.0%	0	0.0%	2
Assignment - North Bay ICS - (Children, Youth)	Specialized Family Services	4	100.0%	0	0.0%	0	0.0%	0	0.0%	4
F2A - (Children, Youth)	ICS I - Integrated Continuing Services	0	0.0%	0	0.0%	12	85.7%	2	14.3%	14
F2B - (Children, Youth)	ICS I - Integrated Continuing Services	0	0.0%	2	11.8%	15	88.2%	0	0.0%	17
F2C - (Children, Youth)	ICS I - Integrated Continuing Services	0	0.0%	1	6.3%	15	93.8%	0	0.0%	16
F2D - (Children, Youth)	ICS I - Integrated Continuing Services	139	94.6%	0	0.0%	0	0.0%	8	5.4%	147
F2E - (Children, Youth)	ICS I - Integrated Continuing Services	1	6.3%	2	12.5%	13	81.3%	0	0.0%	16
F2F - (Children, Youth)	ICS I - Integrated Continuing Services	141	92.2%	0	0.0%	7	4.6%	5	3.3%	153
F2G - (Children, Youth)	ICS I - Integrated Continuing Services	0	0.0%	1	5.6%	16	88.9%	1	5.6%	18
F2H - (Children, Youth)	ICS I - Integrated Continuing Services	100	91.7%	9	8.3%	0	0.0%	0	0.0%	109
F2J - (Children, Youth)	ICS I - Integrated Continuing Services	130	98.5%	0	0.0%	1	0.8%	1	0.8%	132
F2K - (Children, Youth)	ICS I - Integrated Continuing Services	98	95.1%	2	1.9%	1	1.0%	2	1.9%	103
F2M - (Children, Youth)	ICS I - Integrated Continuing Services	122	98.4%	0	0.0%	0	0.0%	2	1.6%	124
F3A - (Children, Youth)	Specialized Family Services	90	78.3%	10	8.7%	12	10.4%	3	2.6%	115
F3B - (Children, Youth)	Specialized Family Services	65	89.0%	5	6.8%	3	4.1%	0	0.0%	73
F3C - (Children, Youth)	Specialized Family Services	85	85.9%	0	0.0%	5	5.1%	9	9.1%	99
F3D (ICS - (Children, Youth)	Specialized Family Services	44	75.9%	7	12.1%	0	0.0%	7	12.1%	58
F3E - (Children, Youth)	Specialized Family Services	126	92.6%	3	2.2%	5	3.7%	2	1.5%	136
F3F - (Children, Youth)	Specialized Family Services	42	66.7%	4	6.3%	0	0.0%	17	27.0%	63
F3G - (Children, Youth)	Specialized Family Services	68	91.9%	1	1.4%	5	6.8%	0	0.0%	74
F3H - (Children, Youth)	Specialized Family Services	62	66.7%	8	8.6%	0	0.0%	23	24.7%	93
F3J - (Children, Youth)	Specialized Family Services	138	88.5%	5	3.2%	6	3.8%	7	4.5%	156
F3K - (Children, Youth)	Specialized Family Services	45	90.0%	1	2.0%	2	4.0%	2	4.0%	50

“Cool, is that all?”

ESRI GIS Mapping

- Individual reports features GIS mapping that allow workers to use time efficiently when scheduling visits
- Mapping has been used for disaster preparedness – Hurricane surge zones, blizzards, etc

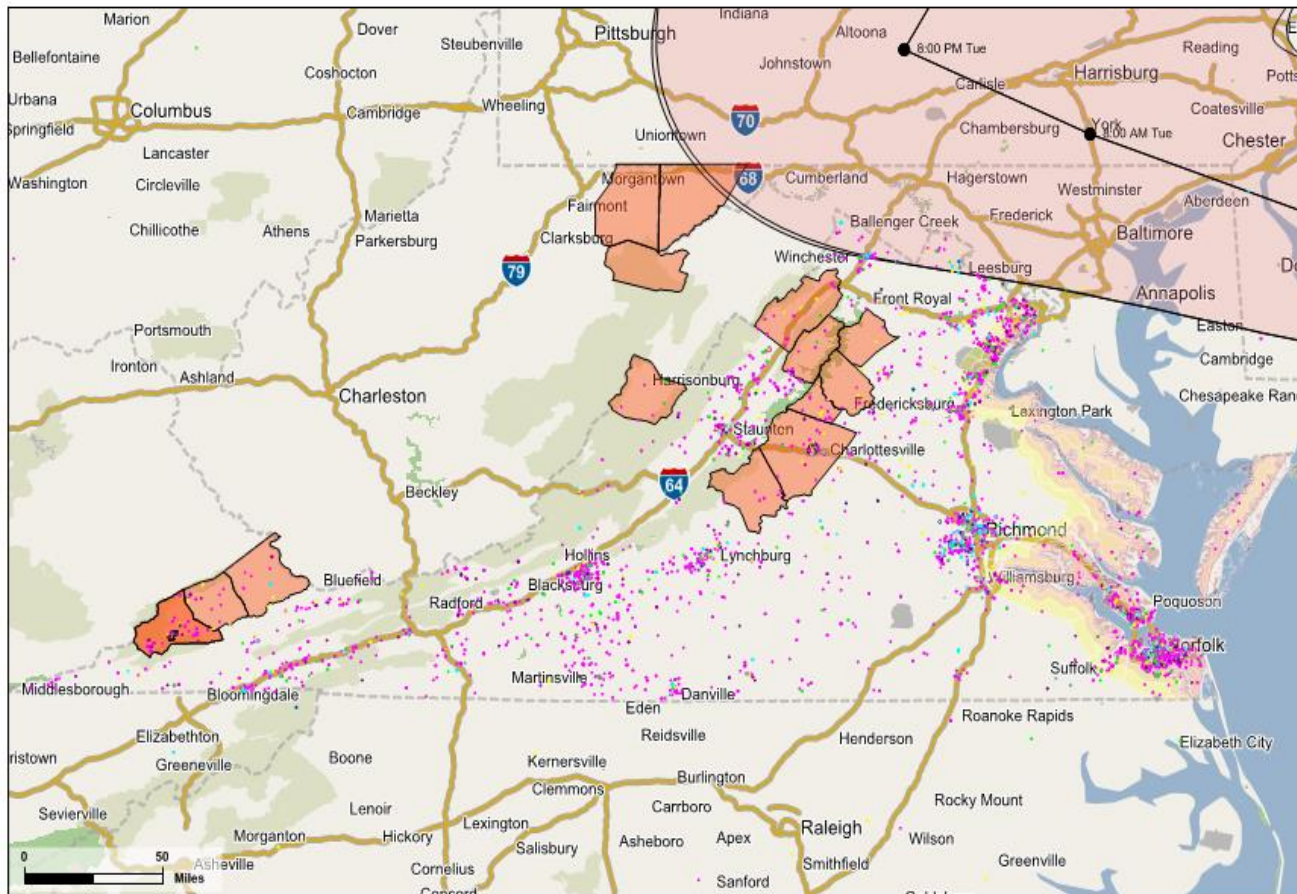
Disaster Map Example

Filter: None
Subset: None

Map Tools

- Zoom In
- Zoom Out
- Data Set
- State
- Zoom to Area
- Pan Map
- Information
- Select by Area

Pan



Care Type

- ☒ Not Recorded
- ☒ Foster Home - Non-Relative
- ☒ Congregate Care
- ☒ Non-Finalized Adoptive Home
- ☒ Foster Home - Relative
- ☒ Independent Living
- ☒ Trial Home Visit
- ☒ Other

Events and Warnings

- Fire Detection Hotspots**
 - Detected Fire
- Tornado Warnings**
 - Tornado Warning
 - Tornado Reported Today
 - Tornado Reported This Week
- Other Warning Types**
 - Flash Flood Warning
 - Flood Warning
 - Excessive Heat Warning
 - Blizzard Warning

Hurricanes

- Hurricane Warnings**
 - Hurricane Warning
- Hurricane Tracks**
 - Tropical Storm
 - Hurricane
- Shoreline Proximity

FC 23 Compliance Summary: Monthly Measures

Summary of FC 23 compliance measures.

Includes: Cases open at any time during the selected month 10/01/14 to 10/31/14.

Colleen White | Profile | Logout

County: All Counties

Timeframes

October, 2014
September, 2014
August, 2014
July, 2014
June, 2014
May, 2014
April, 2014
March, 2014
February, 2014
January, 2014
December, 2013
November, 2013
October, 2013
September, 2013
August, 2013
July, 2013
June, 2013
May, 2013
April, 2013
March, 2013
February, 2013
January, 2013
December, 2012
November, 2012
October, 2012
September, 2012
August, 2012
July, 2012
June, 2012
May, 2012
April, 2012
March, 2012
February, 2012

Summary

Open Cases:

How long has the case been open?

	Count	%
Under 3 Months	664	11.2%
3 to 6 Months	881	14.8%
6 to 9 Months	746	12.5%
9 to 12 Months	551	9.3%
12 to 18 Months	1,016	17.1%
18 Months or More	2,087	35.1%
Total	5,945	100%

AWOL Youth In Placement

Children with open cases who are marked as AWOL.

	Count	%
AWOL via Placement Close Reason	387	100.0%
Total	387	100%

Face-to-Face Contacts

Was the most recent face-to-face contact made with the child within the required timeframe?

	Count	%
Contact Recorded	1,923	32.3%
Overdue	3,328	56.0%
N/A Exempt	391	6.6%
Pending First Contact	114	1.9%
Case Closed in Month	189	3.2%
Total	5,945	100%

Face-to-face Contacts (2F Management Report)

Was the most recent face-to-face contact made with the child within the required timeframe? This 2F management report is based on methodology published in ACL 13-13 (5/15/13) and eliminates previous exceptions to monthly visits.

	Count	%
Contact Recorded	1,295	21.8%
Overdue	2,227	37.5%
N/A Exempt	2,080	35.0%
Partial Month	343	5.8%
Total	5,945	100%

Visits with Substitue Care Providers

Substitute Care Providers require some type of contact every month (face-to-face, written or telephone) and a face-to-face contact every six months.

	Count	%
Contact Made	50	1.0%
Contact Not Recorded	4,707	94.7%
N/A - Transition from ER	0	0.0%
N/A - Transition from FM	32	0.6%
Pending First Visit	11	0.2%
Case Closed in Month	169	3.4%
Total	4,969	100%

Contacts with Parents on Case Plan: Family Reunification Only

All parents listed on the case plan require a monthly contact.

	Count	%
All Contacts Made	2	0.0%

Upcoming Face to Face Contacts

My Unit Graph Comparison Crosstab Full List Help

Caseload	Total	Due in Current Month	Due in Next Month	Overdue
Agenda, Meeting	9	8	1	0
Agenda, Outreach	1	1	0	0
Agenda, Case	12	10	0	2
Agenda, Review	11	10	1	0
Agenda, Training	14	14	0	0
Agenda, Support	2	2	0	0
Agenda, Outreach	11	9	2	0

Upcoming Face-to-face Contacts	Count	%
Due in Current Month	54	90.0%
Due in Next Month	4	6.7%
Overdue	2	3.3%
Total	60	100%

Last Month	Count	%
Contact Recorded	62	93.9%
Overdue	3	4.5%
N/A Exempt	0	0.0%
Partial Month	1	1.5%
Total	66	100%

Caseload: All

Client's Name	Caseload	Upcoming Contacts	Last Contact	Contact Due By
Agenda, Meeting	Agenda, Meeting	■	10/24/2014	11/30/2014
Agenda, Outreach	Agenda, Outreach	■	10/31/2014	11/30/2014
Agenda, Case	Agenda, Case	■	10/08/2014	11/30/2014
Agenda, Review	Agenda, Review	■	10/31/2014	11/30/2014
Agenda, Training	Agenda, Training	■	10/04/2014	11/30/2014
Agenda, Support	Agenda, Support	■	10/17/2014	11/30/2014

Unit Compliance History	
October, 2014	95% ■
September, 2014	95% ■
August, 2014	94% ■
July, 2014	97% ■

My Unit Graph Comparison Crosstab Full List Help

Upcoming Contacts	Count	%
Due in Current Month	56,404	60.2%
Due in Next Month	25,281	27.0%
Overdue	12,079	12.9%
Total	93,764	100%



My Upcoming Work

My Upcoming Work (Cases)											
Case Name	Type	Next Birthday	Contact	Case Plan	Medical Exam	Dental Exam	Relative Home	FSNA	CSNA	Risk	Psy Med
 Addington, Talyn	FM										
 Adragna, Norman	PP										
 Bulger, Ebronie	PP										
 Buller, Talesa	FR										
 Bulosan, Corine	FM										
 Burkhardt, Ruthe	FM										
 Dragos, Gabina	FM										
 Dufresne, Hawkins	FR										

“How do I get my staff to use?”

Adopting a data driven culture

- When management sets priorities workers will take notice
- 2 positives and 1 negative
 - When data is used punitively staff react negatively
 - Celebrate success and seek to improve where necessary
- Use data in management meetings and display it in the office
 - With increased usage, comfort grows

“Can I tell if staff are using SafeMeasures?”

Usage reports allow for monitoring

- There is a correlation between SafeMeasures usage and improved performance
- The usage report allows you to see who is and who is not using SafeMeasures
- The Usage Report also allows you to view which reports your staff are most frequently utilizing

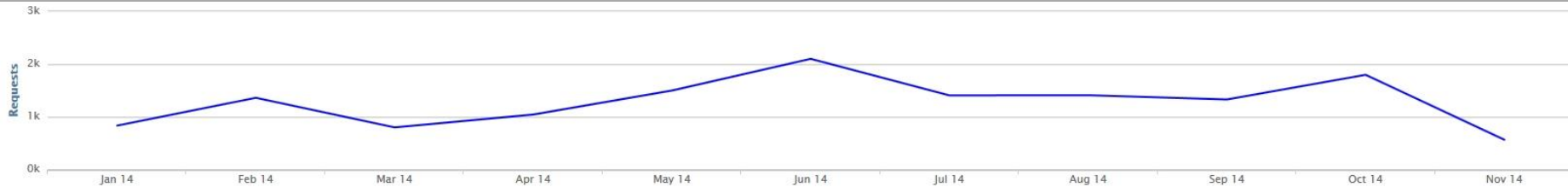
Usage Report Example

Usage Overview

Users

Pages

Timeframe: Year to Date



Top 10 Pages

Page Name	Requests
Case History	1139
Client History	1123
Referral/Investigation History	860
Time to Investigation - By Referral	362
Referrals	302
AB 636 Measure 2C: Social Worker Contacts	301
AFCARS Foster Care Data Elements	234
NYTD Survey Completion Status for 17 Year Olds	218
Time to NYTD Survey for 17-Year Old Youth	214
Referrals - Timely Due to Attempted Contact	212

Top 10 County

County	Requests
All Counties	14163

Top 10 Users

User Name	Requests
Travis, Travis	1139
Travis, Travis	1123
Travis, Travis	860
Travis, Travis	362
Travis, Travis	302
Travis, Travis	301
Travis, Travis	234
Travis, Travis	218
Travis, Travis	214
Travis, Travis	212

Request Summary

Requests	14163
Individual Reports	262

“Any other helpful hints”

Figure out what works best for your agency

- Find your data champions
 - Figure out those in your agency that are most comfortable with data and have them encourage usage and train staff
- Don't be afraid to ask for help
 - SafeMeasures Support is here to help

Accessing SafeMeasures

- CWS Users
 - CDSS CWS Site
 - Full Access CWS Site
- Probation Users
 - CDSS Probation Site
 - Probation Menu on CWS Site
 - Full Access Probation Site

All access methods require an account.

CWS Users- CDSS CWS Site

- Free
- URL: <https://app.safemeasures.org/ca>
- Account Required
- Reports Available:
 - NYTD
 - AFCARS
 - Disaster Map

CWS Users- CDSS CWS Site

The screenshot shows a web browser window with the URL <https://app.safemeasures.org/ca/>. The page features a blue header with the "SafeMeasures Menu" and a sidebar with icons for various functions. A blue banner at the top of the main content area reads: "Welcome to SafeMeasures: A guide to SafeMeasures 5 can be found by clicking [here](#)." The main content area contains three expandable panels: "Emergency Management", "NYTD", and "AFCARS".

SafeMeasures Menu

Welcome to SafeMeasures: A guide to SafeMeasures 5 can be found by clicking [here](#).

Emergency Management Menu

Emergency Management

Click [here](#) to download a quick reference on using the maps.

Based on all currently open clients geographically located in the county (regardless of assignment or authority).

- Disaster Map for all Children Receiving Services – by Geography

Based on all In-Home and Out-of-Home clients assigned to the county and currently open.

- Disaster Map for all Children Receiving Services – by Assignment

NYTD

- NYTD Survey Completion Status for 17-Year-Olds Completion status only for NYTD Period 8 (4/1/2014–9/30/2014). Use report below for current cohort.
- NYTD Survey Completion for 21-Year-Olds **Current Cohort**


AFCARS

- AFCARS Foster Care Data Elements
- AFCARS Adoption Care Data Elements

CWS Users- CWS Full Site

- CWS Contract Required
- URL: <https://app.safemeasures.org/ca>
- Account Required

CWS Users- CWS Full Site



California SafeMeasures Menu

Welcome to SafeMeasures: A guide to SafeMeasures 5 can be found by [clicking here](#).

My Dashboard

Main Menu

Child and Family Services Review

SDM Measures

Cases by Service Component

Monthly Measures

Extras Menu

Probation Menu

Proposed Measures

Quarterly Views

Index

My Unit

- Unit Assignments
- Unit Investigations
- Unit Cases (Contacts & Case Plans)
- Unit Children in Placement
- Unit SDM Assessments
- Unit Upcoming SDM Assessments

Caseload Management

- Primary Assignments by Service Component
- Assignments by Role

Compliance Summaries

- Investigation Compliance Summary
- SDM Investigation Compliance Summary
- Case Compliance Summary

Referrals and Investigations

Based on all referrals received during the month

- Referrals
- Referral Outcomes
- Allegation Types (By Client)
- Time to Referral Assignment
- Time to Investigation – By Referral
- Time to Investigation – By Child
- Time to First Contact Entry
- Referral Contacts – By Child
- Referral Disposition

Probation Users- CDSS Probation Site

- Free
- URL: https://app.safemeasures.org/ca_probation
- Account Required
- Reports Available:
 - NYTD
 - AFCARS
 - Disaster Map

Probation Users- CDSS Probation Menu

The screenshot shows a web browser window with the address bar displaying https://app.safemeasures.org/ca_probation/cdssmenu/menu. The page title is "CDSS Measures". On the left is a sidebar with a "CDSS Measures" button and three icons: a bar chart, a map, and a group of people. The main content area contains three expandable panels:

- Emergency Management – All Cases**
 - Click [here](#) to download a quick reference on using the maps.
 - Based on all children geographically placed in the county (regardless of assignment or authority) currently open
 - Disaster Map with Children in Placement – by Geography
 - Based on all children assigned to the county and currently open
 - Disaster Map with Children in Placement – by Assignment
- NYTD**
 - NYTD Survey Completion for 17-Year-Olds Completion status only for NYTD Period B (4/1/2014–9/30/2014). Current cohort in report below.
 - NYTD Survey Completion for 21-Year-Olds **Current Cohort**
- AFCARS**
 - AFCARS Foster Care Data Elements

Probation Users- Probation Menu on CWS Site

- CWS Contract Required
- CWS must verify that an account can be created
- URL: <https://app.safemeasures.org/ca>
- Account Required
- Additional Probation Reports Available:
 - 2F Management Report
 - TILP Services
 - Physical/Dental Exams
 - Education Enrollment

Probation Users- Probation Menu on CWS Site

Browser address bar: <https://app.safemeasures.org/ca/mainmenu/menu>

California SafeMeasures Menu

Welcome to SafeMeasures: A guide to SafeMeasures 5 can be found by clicking [here](#).

Items on this menu are limited to clients in probation cases.

- My Dashboard
- Main Menu
- Child and Family Services Review
- SDM Measures
- Cases by Service Component
- Monthly Measures
- Extras Menu
- Probation Menu**
- Proposed Measures
- Quarterly Views
- Index

Children in Probation Cases

- Face-to-face Contacts
- AB636 Measure 2C: Social Worker Contacts
- Measure 2F – Timely Monthly Caseworker Out-of-Home Visits
- Measure 2F – Timely Monthly Caseworker Out-of-Home Visits in Client Residence
- Face-to-Face Contacts (2F Probation Management Report)

Children in Probation Placement

- TILP Services
- Current Physical Examinations
- Current Dental Examinations
- Education Enrollment: children age 5-20
- ICPC-Out Caseload
- NYTD Full Data Elements
- NYTD Survey Completion for 17-Year-Olds Completion status ONLY for 4/1/2014-9/30/2014. Reference the 21-Year-Old Report below for the current survey cohort.
- NYTD Survey Completion for 21-Year-Olds **Current Cohort**
- AFCARS Foster Care Data Elements

CFSR for Probation Placements

- CFSR Measures C1.1 & C1.2: Reunification Within 12 Months (Includes Median)

Probation Users- Full Access Probation Site

- Separate Probation Contract Required
- 60 Day Trial
- URL: https://app.safemeasures.org/ca_probation
- Additional Reports Available:
 - FC 23 Compliance Summary
 - CFSR Measures
 - And More...

Probation Users- Full Access Probation Site

Browser address bar: https://app.safemeasures.org/ca_probation/mainmenu/Menu

California Probation SafeMeasures Menu

- My Dashboard
- Probation Workers Menu**
- Probation Supervisor Menu
- Child and Family Services Review
- Proposed Reports
- Index

My Probation Caseload

- My NYTD Cases

Probation Case Management

Based on all probation cases open during the month

- Time Open
- Face-to-face Contacts

Children in Probation Placement

Based on all children in placement (assigned to county, under authority of Probation Department) open during the month

- Removal Episode Time Open
- Placement Facility Type
- Alert: Child Proximity to Events
- Placement Change Reason

Data Issues

- Cases with No Open Placement
- Removal Episodes Without Matching Placements
- Probation Cases with a Placement Episode Agency Responsible of CWS

Next Steps

- Request an Account
 - CWS or Probation?
 - County
 - Name (First, Last)
 - Email
 - CWS/CMS Login (If Applicable)
- Contact Support@SafeMeasures.org with questions/concerns



National Council on
Crime & Delinquency

For More Information:

Colleen White
Support@SafeMeasures.org
(608) 203-8765
www.nccdglobal.org