



E4 Quality Parenting Initiative In Action

Thursday. June 14, 2018 3:00 - 4:30 p.m.

Diana Macis, Nicole Kelsay

Terrace C-D

This page is intentionally left blank



COUNTY OF SAN DIEGO

What is the Quality Parenting Initiative?

QPI aims to ensure that every child is cared for by a family who provides skilled, nurturing parenting while helping the child maintain connections with family. QPI will help develop new practices to strengthen our partnership between resource parents, agency staff, and community members.

Quality Parenting Initiative Core Premise:

The best way to ensure that children have effective, loving parenting is to enable their own parents to care for them. If that isn't possible, the system must ensure that the family caring for the child provides loving, committed, skilled care, while working effectively with the system to reach the child's long term goals.

San Diego County Mission Statement

Caregivers in San Diego County make an enduring, emotional commitment to each child and provide excellent parenting in a safe nurturing family. They are volunteers who are **valued, respected, skilled members of a professional team** that works collaboratively to meet the needs of the individual child. They nurture and support connections with the child's family community and culture. They give children a sense of stability and safety so that children can reach their potential and live healthy and productive lives.





QUALITY PARENTING INITIATIVE

CONDADO DE SAN DIEGO

Que es la Iniciativa Crianza de Calidad (QPI)?

El propósito de QPI es asegurarse que cada niño sea cuidado por una familia capacitada en proveer una crianza amorosa y que lo ayude a mantener conexiones con su familia. QPI ayudara a desarrollar nuevas practicas para fortalecer la asociación entre padres de recursos, personal de la agencia, y miembros de la comunidad.

La Meta Principal de la Iniciativa Crianza de Calidad es:

La mejor manera de asegurarnos que los niños tengan una crianza efectiva y amorosa es habilitando a sus propios padres a cuidar de ellos. Si eso no es posible, el sistema debe de asegurarse de que la familia que cuide del niño provee de una crianza capacitada, entregada y amorosa mientras trabaja con el sistema para cumplir la meta de largo plazo del niño.

La Misión - Condado de San Diego

Proveedores de cuidado del Condado de San Diego hacen un compromiso emocional duradero a cada niño. Proporcionan una crianza excelente en una familia que apoya la seguridad del niño. Ellos son voluntarios quienes son **valorados, respetados, miembros capacitados en un equipo profesional**, que trabajan en colaboración para satisfacer las necesidades individuales del niño. Que nutren y apoyan las conexiones con la familia del niño, con la comunidad y con su cultura. Ellos dan a los niños un sentido de estabilidad para que puedan alcanzar su potencial y tengan vidas saludables y productivas.



Foster & Adoptive
Resource Family Services
(877) 792-KIDS (5437)



AMBASSADORS

Region

QPI MISSION STATEMENT

Caregivers in San Diego County make an enduring, emotional commitment to each child and provide excellent parenting in a safe nurturing family. They are volunteers who are **valued, respected, skilled members of a professional team** that works collaboratively to meet the needs of the individual child. They nurture and support connections with the child's family, community and culture. They give children a sense of stability and safety so that children can reach their potential and live healthy, productive lives.

A resource for BOTH Caregivers and Social Workers

- Have a question about your placement?
- Need information about additional trainings?
- Need Information about resources in your neighborhood?
- Questions about QPI?
- Not sure who to call?

QPI ambassadors are available to answer general questions, facilitate communication between team members on cases and provide resources.

The ambassadors work with QPI programs leaders to coordinate regional QPI activities that strengthen relationships and teamwork between social workers and caregivers through meet and greets, joint training, QPI quarterlies, etc.

List Region here

Ambassador Picture & Info here

Meet your QPI Ambassadors



Overview of QPI Ambassador Duties

PLACEMENT WORKER

- Accept calls and or questions
- Answer questions about your placement, i.e. placement paperwork, vacancies, licensing capacities/DAP/Waiver issues
- Provide information about local training opportunities
- Answer questions about QPI (i.e. meeting dates, times, and location)
- Provide Social Worker/Supervisor contact information
- Provide contact information of the Public Health Nurse in your area
- Provide information about Respite Care
- Provide information for inquiry line about foster care payment/assigned HSS
- Information about becoming a resource parent
- Provide the Special Care Rate Coordinator contact information
- Provide the Options for Recovery Program contact information
- Refer foster parents to QPI California website for Just In Time Trainings as appropriate
- Provide information about resource parent support groups in the region
- Refers to Resource Parents Ombuds Mediation as necessary.

RESOURCE PARENT

- Accept calls and questions
- Provide resources for placement i.e. child care, school enrollment, WIC, etc
- Provide information about local training opportunities
- Answer questions about QPI (i.e. meetings' dates, times and location)
- Provide information about other resources (health, education, family activities and events, etc...)
- Information about Respite Care hours
- Information about the resource parent mentor program
- Provide information of doctors or dentist who accept Medi-Cal
- Provide information regarding the resource parent associations
- Refer resource parents to QPI California website for Just In Time Trainings as appropriate
- Provide information about resource parent support groups in the region

CONSULTATION WITH PLACEMENT SUPERVISOR IS ADVISED WHEN DUTIES FALL OUTSIDE OF THE SCOPE OF WHAT IS LISTED ABOVE

County of San Diego Partnership Agreement

Children need normal childhoods as well as loving and skillful parenting that honor their loyalty to their biological family and their need to develop and maintain permanent lifelong connections.



RESOURCE PARENT EXPECTATIONS

Caregivers and Agency Staff Work Together as Respected Partners

- Caregivers will conduct themselves in a professional manner and will work together with Agency staff as a respected partner.
- Caregivers will share all relevant information and will provide input for the child's case plan.
- Caregivers will respect the privacy & confidentiality of all information related to the child & family.
- Caregivers will participate in all team meetings and court hearings.
- Caregivers will obtain and maintain records that are important and relevant to the child's well-being.

Nurturing Children and Youth

- Caregivers will provide excellent parenting by being trauma informed.
- Caregivers must be willing and able to learn about child's culture & ethnicity to support the child's connections.
- Caregivers will fully incorporate the child into their family activities, including vacations.
- Caregiver will not give notice to remove child unless the removal is demonstrated to be in the best interest of the child or poses a safety risk to the child, caregivers or others in the home.
- Caregiver will participate and adhere to the child's transition plan developed by team members.
- Caregivers are expected to take advantage of all trainings they need to improve their skills as excellent parents.

Supporting Families

- Caregivers will facilitate continuity for the child, with biological family by encouraging participation in medical related care, school, and other important activities.
- Caregivers will facilitate a smooth transition to another placement by sharing information about the needs of the child.
- Caregivers will respect and support the child's ties to family (parents, siblings, extended family members), and other significant relationships, and will assist the child in maintaining these relationships through facilitating appropriate visitation and other forms of communication in accordance with the case plan.

Strengthening Communities

- Caregivers will advocate for children with the Agency, the court, and community agencies.
- Caregivers will support the child's school success; including: participating in IEP meetings, attending school events, school conferences assisting with school assignments and advocate/support tutoring.
- Caregivers will provide developmentally appropriate opportunities to allow children and youth to learn and practice life skills and have hands-on experiences in preparation for transition to adulthood.

X _____
ACCEPTANCE OF AGREEMENT, *Caregiver*

Date _____

County of San Diego Partnership Agreement

Children need normal childhoods as well as loving and skillful parenting that honor their loyalty to their biological family and their need to develop and maintain permanent lifelong connections.



AGENCY STAFF EXPECTATIONS

Caregivers and Agency Staff Work Together as Respected Partners

- Agency staff will conduct themselves in a professional manner and will work together with caregivers as a respected partner.
- Agency staff will share all relevant information regarding the child and family within the County established guidelines.
- Agency staff will support and facilitate caregiver participation in all team meetings and court hearings.
- Agency staff will provide timely notification to the caregiver for team meetings and court hearings.
- Agency staff will provide an alternative way for caregivers to participate in all team meetings if the caregiver cannot be present.

Nurturing Children and Youth

- Agency staff will provide caregivers with the services and support they need to be excellent parents.
- Agency staff will support caregivers in overcoming barriers to full participation in family life and activities
- Agency staff will participate and adhere to the child's transition plan developed by team members.
- Agency staff is expected to remain current on trauma informed practice.
- Agency staff will support the child's connections to culture & ethnicity.

Supporting Families

- Agency staff will support caregivers by working together as a team by communicating the family's reunification plan.
- Agency staff will support a smooth transition plan for the child by sharing information about him/her, and support contact between the child and initial foster family.
- Agency staff will provide caregivers with information, guidance and support necessary to fulfill their responsibility.

Strengthening Communities

- Agency staff will support the caregiver's role as an advocate and respect their input.
- Agency staff will share with caregiver's information about the child's health and well being.
- Agency staff will support and facilitate the caregivers participation with all of the child's educational needs.
- Agency staff will support caregiver's decisions that meet the prudent parent standards.
- Agency staff will work with caregivers in facilitating appropriate opportunities to allow children and youth to learn and practice life skills and have hands-on experiences in preparation for transition to adulthood.

X _____
ACCEPTANCE OF AGREEMENT, *Agency Staff*

Date: _____

San Diego QPI History Highlights

San Diego County Child Welfare Services (CWS) applied to participate in the Quality Parenting Initiative with the CA Youth Law Center, and accepted in August 2012

San Diego has a half-time QPI Coordinator, Arleth Rubio, and Supervisor Diana Macis provides additional support and supervision of QPI activities and implementation

QPI KEY ACCOMPLISHMENTS 2013

Initiated QPI San Diego, April 2013

- ✓ Convened 3 focus groups
- ✓ Established QPI Brand (Mission) Statement
- ✓ Established San Diego County Work Plan
- ✓ Developed Steering Committee in June 2013

2014

- ✓ Establish Centralized Steering Committee
- ✓ Updated and trained on the Needs and Services Plan document
- ✓ Developed a Teen Support Group for foster parents
- ✓ Established a foster parent email distribution system
- ✓ QPI training county-wide, 460 staff and foster parents attended on prudent parenting, information sharing, Placement Needs and Services Plan

2015-2016

Implementation of Regionalization

- ✓ Regional Monthly Meetings'
- ✓ Centralized Steering committee
- ✓ Created Partnership Agreement
- ✓ Development of Ambassador Program
- ✓ Quarterly Regional Con-joint Trainings
- ✓ Establish regional goals
 - Improved Communication
 - Increased Information Sharing
 - Improved Transitions
 - Improved Partnerships/Teamwork

2017-2018

- ✓ Attendance increase of in caregivers to Centralized Steering Committee meetings and Regional meetings
- ✓ Engagement of birth parents and ex-foster youth in QPI by attending meetings and participating in trainings
- ✓ Hosted two Ambassador Retreats as a way to develop new strategies for QPI and appreciate our ambassadors.
- ✓ Hosted a co-training conducted by California Youth Connection-Training Project-ex-foster youth training social workers and caregivers together