



# **C1 Facilitating for Results**

Wednesday. June 13, 2018 3:30 - 5:00 p.m.

*Rocio Godoy, Anabel Godoy*

## **Garden 3**

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# FACILITATING FOR RESULTS

Rocio Leon- Godoy Program Supervisor

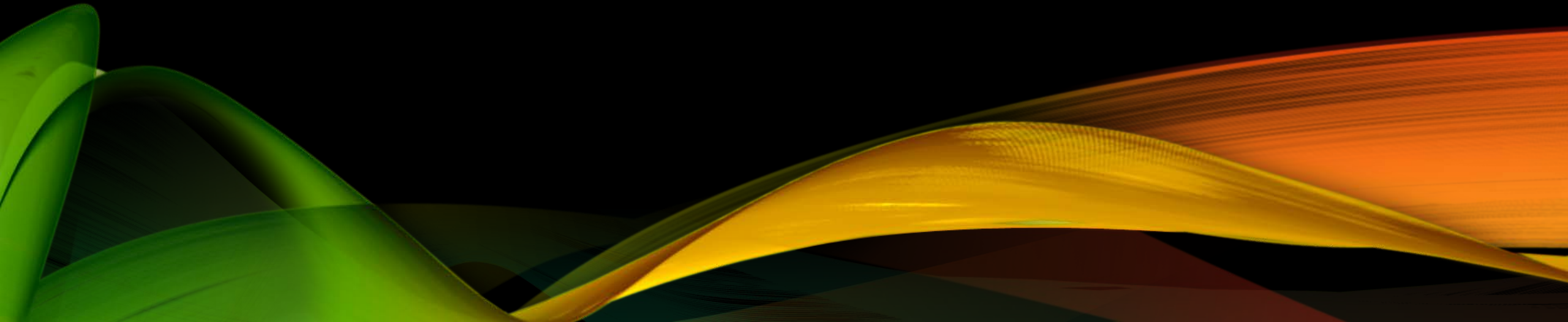
Dolores Villa- Program Supervisor

Olive Crest Inland Wraparound

# OBJECTIVES

- Reflect on your Facilitation Style and how it can affect meeting results
- Identify ways to ensure you have an effective meeting
- Provide tools and tips on how to plan for result driven meetings

# ICE BREAKER



# DEFINING YOUR BELIEFS

ANSWER TRUE OR FALSE TO THE FOLLOWING QUESTIONS

## **As a Facilitator, I must**

1. *Do whatever is necessary to get the group to complete its work*
2. *Keep Control of meetings*
3. *Know what the group should do next*
4. *Listen to every member*
5. *Be willing to let the group make mistakes*
6. *Not let myself get bored with meetings*
7. *Avoid expressing my opinion*
8. *Be the expert on facilitation tools and processes*
9. *Provide feedback to the team and team members*
10. *Focus on the task at hand*
11. *Be an example in all that I do and say*

*Circle the 3 that reflect your most strongly held beliefs. Pair up with someone and discuss your answers.*

# GROUP DISCUSSION

- Now in your groups discuss the following
  1. How do your beliefs help you facilitate?
  2. How do your beliefs hinder your facilitation approach?
  3. How do you respond to others who hold different beliefs?

# WHAT IS A FACILITATOR?

One that *facilitates*; especially: one that helps to bring about an outcome.  
(Webster's Dictionary)



LET'S TRY THIS AGAIN....

Task maker

Leader



MOTIVATOR

Mediator

Coordinator

The “One” that does all the paperwork, talks to the Social workers, carry's the Big Post'ds!

Case

Manager

Guide

RECORDER

Planner



# Think about your experience as a Wrap Facilitator so far....

## What is the role of a Wraparound Facilitator?

### Purpose

Why have someone in this role?

### Point

What is a goal that a good Wrap Facilitator can accomplish?

### Process

What are some activities that Wrap Facilitators should do.

# Seven Ways to an Effective Meeting

1. *Define the result you are looking for*
2. *Be proactive in telling your team the result your looking for.*
3. *Stay focused in defining the result, so you actually get work done.*
4. *Update your agenda's! Same agenda=same meeting!*
5. *Reframe the updates and report outs as they relate to the mission.*
6. *Don't drag out a meeting longer than it has to be.*
7. *Address conflict and crisis at the beginning of the meeting.*

# Types of Meeting Results



# Managing Results In Meetings

1. Share Information
2. Make Commitments
3. Gather Input
4. Make Decisions
5. Build Relationships
6. Improve Communication

# Match the topic to the type of Meeting Result

- Identifying Needs
- Family Vision
- Updates
- Report on 1:1's
- Ice Breakers
- Strengths Assessment
- Outcomes
- Crisis Planning
- Safety Plans
- Transition
- Celebrations/Successes
- Graduations



# THREE MAIN COMPONENTS OF A MEETING

## Topics

- What areas will be covered
- Defined as meeting segments

## Desired Results

- What is the goal for that segment?

## Process

- What are the tasks, procedures or practices the group will do to accomplish the result

# HELPFUL TIPS FOR MANAGING RESULTS

## Topics

- Be clear about what you will cover in your meeting
- Make sure your everyone knows how you are defining the topic
- Segment your meeting by topic, with estimated times for each

## Outcomes

- Define what you hope to accomplish for each topic
- Even if you have facilitated for a long time define your desired outcome for each topic as it relates to each segment.
- Tie each topic to your desired result for the entire process

## Process

- Define the tasks to complete or participate in to achieve your desired result and address your outcome
- Brainstorming, listing, defining, presenting, discussing etc Modify it for the feel of the group

Mary FIM Agenda  
October 31<sup>st</sup>, 2012

"We will make an effort to have active communication between the entire family to be bonded and to no longer be involved with CPS"

Plan of Care 9.6.17-12.6.17 Next court date: 2/4/2018

A. Present:

B. Good News/ Successes:

C. Review Team Action Plans Update

BHS 1:1 \_\_\_\_ What was accomplished:

PP 1:1 \_\_\_\_ What was accomplished:

D. Mental Health

1. Therapy:

E. Plan of Care Progress

1. Behavior Compliance

Chores:

2. School Update:

Tutoring:

Home School:

3. Family --(Reconnecting) Outings? Family Activities?

F. Team Action Plans:

BHS & Mary:

PP & Mom

Fac:

Therapist

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3. Family -(Reconnecting) Outings? Family Activities?

F. Team Action Plans:

BHS & Mary-

PP & Mom

Fac-

Therapist

G. Next Family Team Meeting-



# WRAP UP!

- What are 2 things you learned and can implement as a Facilitator from here forward to ensure you are Results Driven?

You are  
what you  
do, not what  
you say  
you'll do.

# Sources

**Miles, P., & Franz, J. (n.d.). Welcome to Paperboat. Retrieved April 30, 2018, from <http://www.paperboat.com/>**



**THANK YOU**

Please fill out an evaluation