

# **DCF ChildStat - Case Presentation**

ChildStat is a case-conferencing forum. A case is seen as an opportunity to critically analyze practice, policy, and procedures from a systems perspective. ChildStat encourages a culture of learning through self-reflective and self-diagnostic processes. ChildStat consists of three primary components; the case presentation, group learning activities and the case and practice update. In October 2016, the Office of Performance Management and Accountability (PMA) modified the ChildStat format by adding a Round Table discussion and facilitating the case and practice updates at the Area or Local Office.

**Case Presentation.** ChildStat currently focuses on analyzing re-entry cases. PMA selects a permanency case of a family whose child or children are in placement for a second time within one year of the first reunification. The Local Office responsible for the case provides a presentation that outlines the quality of the practice and the services offered to the family in each phase of the case. The presentation team consists of DCF staff and external partners (e.g., CMO staff, therapists or other provider agencies). The case presentation highlights the family history, case history, key decision points, and quantitative data.

*Group Learning Activities.* ChildStat offers three group learning activities following the case presentation:

- *Case Presentation Question and Answer.* The audience asks questions and offers comments about the case to a panel of internal and external presenters.
- Round Table. The audience breaks into small groups to answer questions developed by the
  presenting local office and PMA. The larger group reconvenes to discuss the questions and
  lessons learned from the case analysis. When appropriate, PMA calls on experts to provide
  additional information related to the questions.
- Debrief. Leadership from Child Protection & Permanency (CP&P) and PMA and select staff from the Local Office have an opportunity to debrief the morning session. The purpose of the debrief is to discuss themes, next steps, the ChildStat process, and Local Office concerns in a smaller group setting.

*Case and Practice Update.* Approximately six months following the ChildStat presentation, Area and/or Local Office staff meet with PMA's Office of Quality for an update discussion. This update focuses on

lessons learned from audience evaluations of the presentation. The update also determines if preparing and presenting made improvements to office systems or systemic factors, and examines what was done following the presentation to improve case practice and outcomes for the case. Information from the update meetings is shared at subsequent ChildStat sessions.





## **New Jersey Qualitative Review**

The Qualitative Review (QR) is one of the Department of Children and Families' (DCF) essential continuous quality improvement activities. Utilizing the QR, DCF seeks to understand and evaluate its' work with the children and families it serves. The QR assesses how well children and families are doing and how well their needs are being met by the child welfare system. The QR identifies practice strengths and areas for improvement in helping families reach and sustain independence from DCF supervision, as well as provide safety, well-being and permanency for children. The results from the QR are used to improve DCF's work, enhance the quality of services provided, and ultimately increase positive outcomes for children and families.

#### QR examines two areas of practice:

#### Child (youth) and family indicators focus on the critical mission of DCF:

<u>Safety</u>	<u>Stability</u>
Safety at Home	Stability at Home
Safety in Other Settings	Stability at School
Permanency	<u>Well-Being</u>
Living Arrangement	Physical Health
Family Functioning and Resourcefulness	Emotional Well-Being
Prospects for Permanence	Learning and Development

## • Practice performance indicators focus on the use of strategies to achieve positive outcomes:

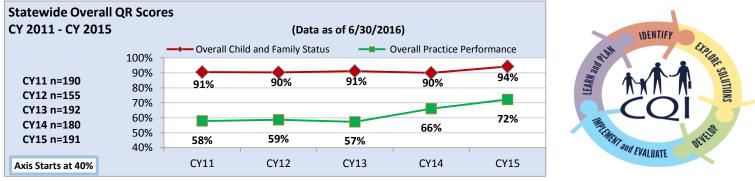
Engagement	Plan Implementation			
Teamwork & Coordination	Tracking & Adjustment			
Ongoing Assessment Process	Provisions of Health Care Services			
Long Term View	Resource Availability			
Child & Family Planning Process Family & Community Connections				
Successful Transitions				

• A critical element of the QR includes reading case records as well as interviews with parents, children, caseworkers, and others who are important to the family, e.g. schools, service providers, teachers, counselors, law guardians, caregivers, and other stakeholders.

- Final Reports are issued, which outline key themes identified in the review process. An improvement plan is developed by each county and subsequently tracked for implementation. The Annual Qualitative Review reports, 2011-2014, can be found at <a href="http://nj.gov/dcf/about/divisions/opma/">http://nj.gov/dcf/about/divisions/opma/</a>
- To learn more about the QR Protocol and Instrument visit: <u>http://nj.gov/dcf/about/divisions/opma/QualitativeReviewProtocolandInstrument.pdf</u>

## **QR Quick Facts: As of December 2015**

- Qualitative Reviews are conducted in sixteen (16) out of New Jersey's twenty-one (21) counties annually.
- Since 2011, DCF has held over 76 QRs and has conducted over 8,123 interviews with key people in the lives of children and their families.
- DCF has 152 trained QR reviewers.



Starting from CY16, Qualitative Reviews are conducted out of New Jersey's twenty-one counties over a two year period. The result of the 2016-2017 cycle will be available in 2018.



# Commissioner's Monthly Report February 2018

Christine Norbut Beyer Commissioner Designate



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# Sustainability and Exit Plan Performance as of December 31, 2016 Monitor Report Release on July 19, 2017



# TO BE MAINTAINED Successfully Maintained

	Successiony Mo	innaine		
	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	100%	✓
	Intake Workers Caseload	90%	95%	<
	Permanency Workers Caseload (Local Offices)	95%	100%	<
	Permanency Workers Caseload	95%	100%	<
Caseloads	Adoption Workers Caseload (Local Offices)	95%	100%	•
Ca	Adoption Workers Caseload	95%	97%	1
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	1
	Adequacy of DAsG Staffing	100%	100%	<
	Child Health Units	Met	Met	✓
	Timeliness of Investigation Completion (60 days)	85%	84%	~
	Timeliness of Investigation Completion (90 days)	95%	95%	<
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	1
res	Initial Family Team Meetings	80%	84%	✓
Process Measures	Subsequent FTMs within 12 months	80%	74%	~
Proces	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	•
	Initial Case Plans- for Children Entering Placement	95%	96%	•
	Timeliness of Current Plans	95%	95%	<
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	•

# TO BE MAINTAINED CONT. Successfully Maintained

	Measure Description	Target	Performance	
Ires	Caseworker Contact with Children in Placement	93%	98%	•
Measu	Parent-Child Visits –weekly	60%	85%	✓
Process Measures	Parent-Child Visits – biweekly	85%	96%	•
Pro	Independent Living Assessments	90%	88%	•
ually	Educational Needs	80%	87%	✓
Quality Measues Annually	Quality of Case Planning and Services	75%	63%	•
/ Meas	Housing (July - Dec 2016)	95%	95%	✓
Quality	Employment/Education (July - Dec 2016)	85%	90%	•
	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	•
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	•
nually	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	•
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	•
me Mea:	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	•
Outco	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	•
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	•
	Permanency within 12 Months (CY 2015)	42%	42%	•

# FOUNDATIONAL ELEMENTS

Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	<
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	1
Flexible Funding successfully maintained	<
Resource Family Care Support Rates successfully maintained	<
Permanency successfully maintained	<
Adoption Practice successfully maintained	1

	TO BE ACH	IEVED	)	
	Measure Description	Target	Performance	
sures	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	84%	
Pro	Child Visits with Siblings	85%	76%	
ly	Quality Investigations (June 2016)	85%	83%	
Annual	Quality of Teaming (CY 2016)	75%	49%	
sens /	Quality of Case Plans (CY 2016)	80%	49%	
Quality Measues Annually	Services to Support Transitions (CY 2016)	80%	66%	
Qué	Needs Assessment (July - Dec 2016)	n/a	Partial	
ually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	84%	84%	
s Ann	Re-entry to Placement (CY 2014)	9%	12%	
Outcome Measures Annually	Permanency within 24 Months (CY 2014)	66%	65%	
Itcome	Permanency within 36 Months (CY 2013)	80%	78%	
OL	Permanency within 48 Months (CY 2012)	86%	85%	



# SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About December 31, 2017

"To Be Achieved" Measures						
Month <sup>1</sup> Performance Exit Plan % to Meet Target Target						
Subsequent FTMs after 12 Months - Other than Reunification Goal	December '17	97%	90%	0%		
CW visits Parent 2x/Month	December '17	70%	90%	-20%		
Child Visit with Siblings	December '17	74%	85%	-11%		

"To Be Maintained" Measures						
	Month Performance		Exit Plan Target	% to Meet Target		
Initial FTMs within 45 days	November '17	82%	80%	0%		
Subsequent FTMs within 12 Months	December '17	77%	80%	-3%		
Subsequent FTMs after 12 Months - Reunification Goal (n=20)	December '17	85%	90%	-5%		
Investigation Timeliness CP&P 60 days	October '17	87%	85%	0%		
Investigation Timeliness CP&P 90 days	October '17	95%	95%	0%		
Investigation Timeliness IAIU	December '17	82%	80%	0%		
Initial Case Plans	December '17	94%	95%	-1%		
Ongoing Case Plans	December '17	97%	95%	0%		
Parent-Child Weekly Visit <sup>2</sup>	December '17	62%	60%	0%		
Parent-Child Visits Biweekly	December '17	76%	85%	-9%		
CW visits Child Monthly (at placement site) <sup>3</sup>	December '17	96%	93%	0%		
CW visits Child 2x/Month for first 2 Months in placement	October '17	95%	93%	0%		
Ind. Living Assessments 14-18 yrs	December '17	93%	90%	0%		
Supervisor Worker Ratio	December '17	100%	95%	0%		
Caseloads: IAIU Investigators	December '17	100%	95%	0%		
Caseloads: Intake	December '17	97%	90%	0%		
Caseloads: Permanency	December '17	100%	95%	0%		
Caseloads: Adoption	December '17	97%	95%	0%		
The blue bar indicates DCF performance in the current month.						

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) December 2017 **98%.** 



## DCF At Glance Dashboard

#### On or About December 31, 2017

DCF At a Glance		CSOC <sup>5</sup> Quick Facts		
DCF: Total Children Served in the Month <sup>1</sup>	83,655	Youth Open with CSOC (unduplicated count)	35,304	
CP&P: Children/Youth Served	48,351	DD Eligible Children (unduplicated count)	14,301	
OOH Setting (< 18)	5,859	MRSS: Dispatches in the month	1,907	
In-Home Setting (< 18)	40,413	MRSS: Interventions (includes prior dispatches)	2,439	
Youth 18-21	2,079	Remained in same Living situation	97%	
OOH Setting (>18)	332			
Youth Open with CSOC <sup>2</sup>	35,304	Care Management: Children Served	11,777	
		OOH Behavioral Health Settings: Children Served	1,101	
FCP: Total Clients Served <sup>3</sup>	20,020	Placed out of State	1	
DOW: Total Clients Served (Monthly)	7,238		*	
DCF: Families Served in the Month <sup>4</sup>	31,189	PerformCare Calls	8,357	
CP&P	24,294	DD Related Calls	1,260	
FCP (Family Success Centers & Home Visiting)	6,895	Sandy Related Calls	184	

Hotline Referrals	14,194	FSCs: Families Served (November)	2,880
CPS Reports	32%	Home Visiting: Families Served (November)	4,015
CWS Referrals	11%	SBYSP: Clients Served (November)	13,125
Number of Human Trafficking Referrals <sup>7</sup>	18		•
Response Timeliness	98%	DV Services: Clients Served (November)	1,159
Monthly Staff Contacts/Children OOH (December 2017)	96%	Residential	19%
Entries to Care	284	Non-Residential	81%
Shelter Placements (November 2017)	-	SAARC: Clients Served (November)	662
Children under 13 placed in shelters	1	Displaced Homemaker: Clients Served (November)	461
Youth > 13 in shelters less than 30 days <sup>8</sup>	96%	New Clients	29%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,916	Rape Prevention Clients Served (November)	4,956

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>7</sup> The cumulative number of human trafficking referrals between <u>November 2013</u> and <u>December 2017</u> was <u>625</u>. This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

<sup>&</sup>lt;sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>&</sup>lt;sup>5</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>\*</sup>OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

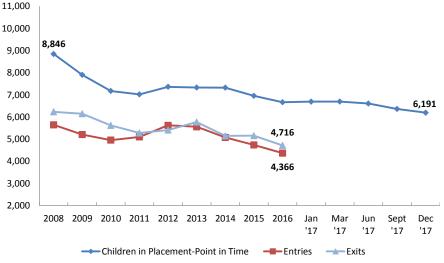
<sup>\*</sup> Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.



# Section I: Child Protection & Permanency

CP&P C	uick Facts		
Data in this chart includes children up to age 20.99		Dec-17	Δ from Dec 2016
Families Under CP&P Supervision		24,294	0%
Children Under CP&P Supervision		48,351	1%
Children Receiving CP&P In-Home Services		42,160	2%
Children in CP&P Out-of-Home Placement Resource Family (non-Kin) Resource Family Kinship Group and Residential Independent Living	53.0% 37.6% 7.6% 1.8%	6,191	-7%
Children Legally Free for Adoption (Excludes T	PR Appeals)	939	2%
Finalized Adoptions to date (CY2017) - As 12/3	1/2017	1,089	-6%
Children in Subsidized Kinship Legal Guardians	hip	1,832	-4%
Children in Subsidized Adoptions		14,084	0%
Entries to Care		284	-6%
Exits from Care		373	-11%

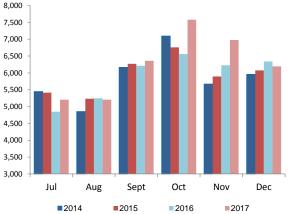
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



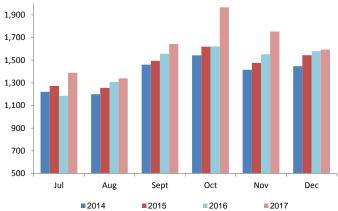
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.







#### **CWS Referrals Assigned to Local Offices**

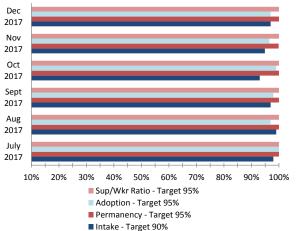


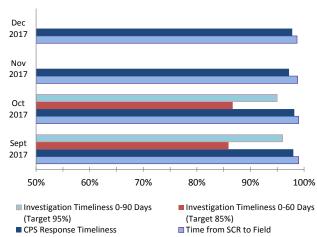


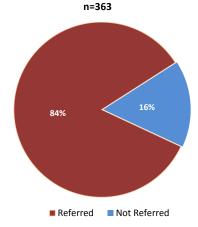
# **Section I: Child Protection & Permanency**

**Response and Investigation Timeliness** 

## Caseload Compliance (Individual Worker Level)



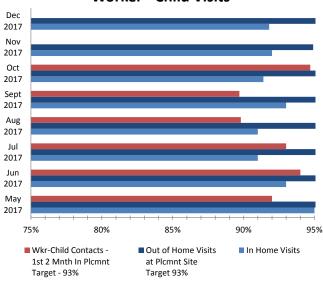


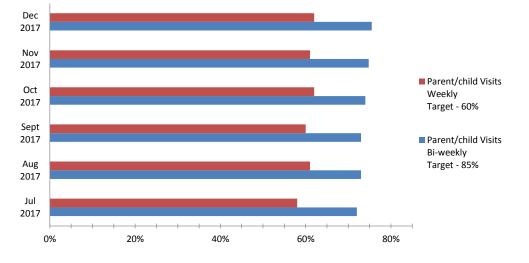


**Referrals to Early Intervention** 

October-December 2017

## **Parent - Child Visits**



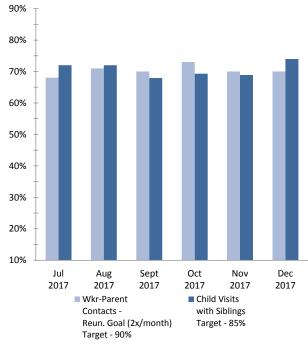


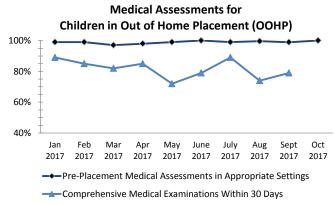
# Worker - Child Visits

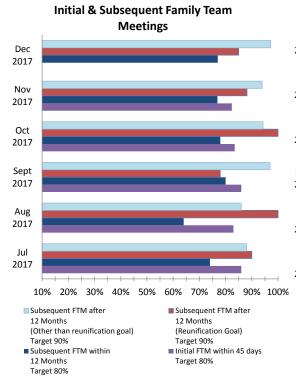


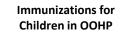
# Section I: Child Protection & Permanency

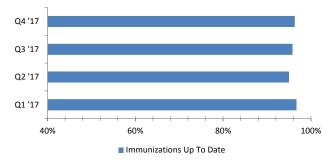
# Worker- Parent Visits & Sibling Visits



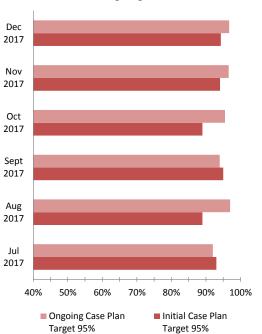








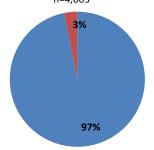
## Initial & Ongoing Case Plans



Children in OOHP with

Annual Dental Exams







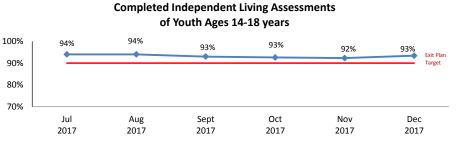
# Section II: Adolescent Services

OAS Quick Facts (December 2017)

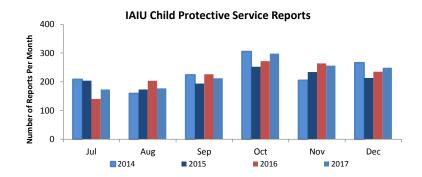
Youth 18-	21		
Youth 18-21 years old served by CP&P <sup>4</sup>	2,079		
Youth served "In Home" living with a parent/ independently <sup>5</sup>	1,747		
Youth served "Out-of-Home"			
Family Based Setting	(57.5%)	332	
Congregate Care Setting	(19.0%)	552	
Independent Living	(23.5%)		
Youth Receiving Adoption or KLG Subsidy		768	

<sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month

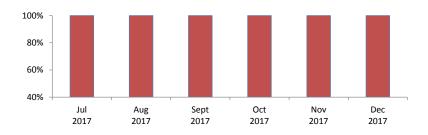
<sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.



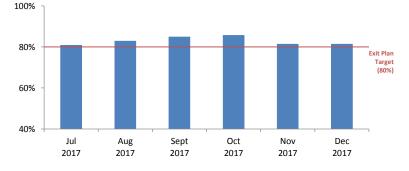
# Section III: Institutional Abuse Investigation Unit



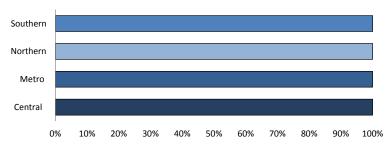
#### IAIU Caseload Report Statewide No more than 8 new investigations and 12 cases/month



IAIU Investigation Timeliness

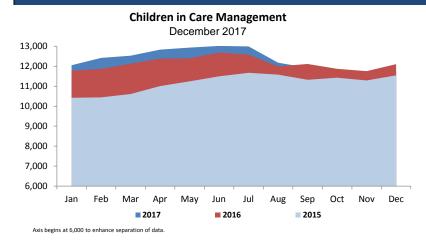


## IAIU Caseload Report by Region December 2017

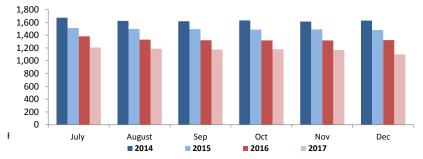




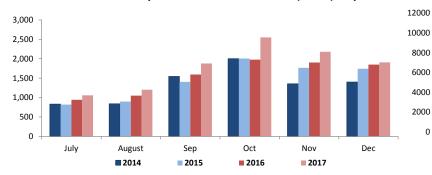
# Section IV: Children's System of Care

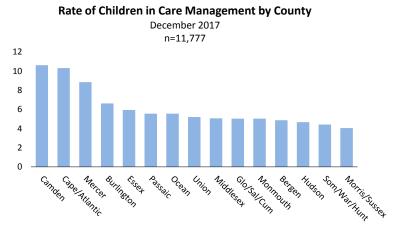


### **Children in Out of Home Treatment Settings**



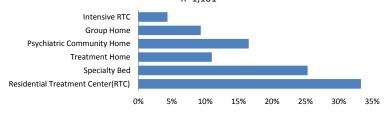
Mobile Response Stabilization Services (MRSS) Dispatched 14000

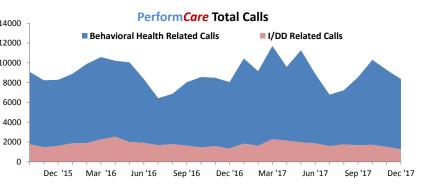




Children in Out-of-Home Treatment Settings December 2017

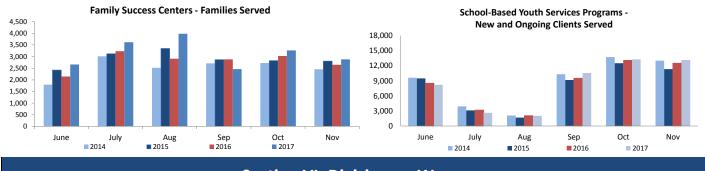
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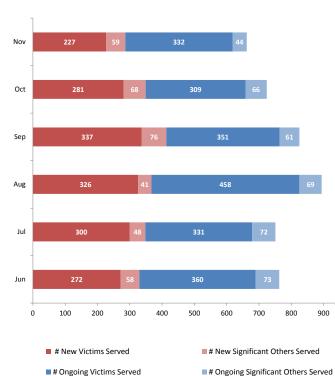






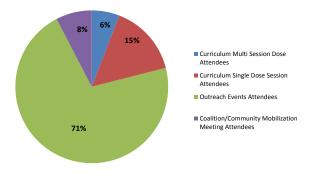
# Section VI: Division on Women

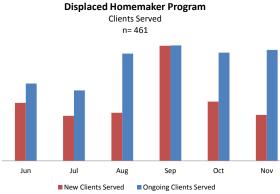
1,000



Sexual Assault, Abuse and Rape Care Programs (SAARC)

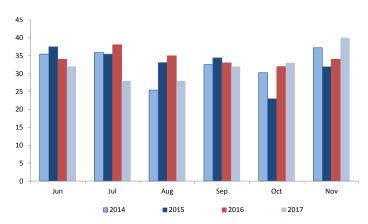
Individuals Served by Rape Prevention and Education Programs (RPE) n = 4,956



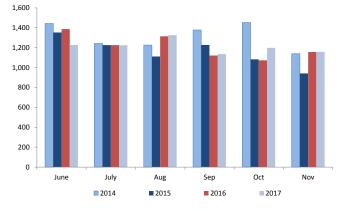




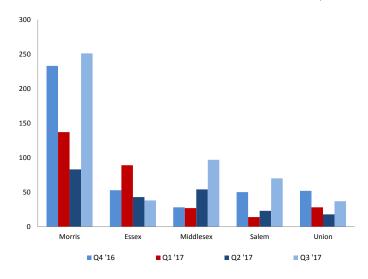
# Section VI: Division on Women



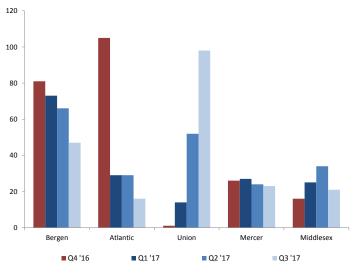
Residential Domestic Violence Programs: Victims' Average Length of Stay (days) Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



#### Top 5 Counties with Residential DV Shelters Over Capacity Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Top 5 Counties with Unmet Need for Non-Residential DV Services Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

\* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

	Met Target				Within 1	0% of Meeti	% of Meeting Target			< 60% of Final Target			
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
Local Office	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	96%	97%	99%	93%	97%	100%	96%	100%	100%	98%	82%	66%	78%
Atlantic West	93%	88%	98%	92%	97%	88%	73%		95%	85%	67%	61%	67%
Bergen Central	100%	100%	100%	98%	100%	100%	100%		100%	100%	89%	65%	85%
Bergen South	100%	100%	99%	97%	98%	98%	96%	100%	91%	100%	89%	72%	88%
Burlington East	88%	97%	94%	73%	93%	78%	73%	80%	76%	100%	86%	62%	81%
Burlington West	90%	90%	93%	58%	88%	73%	45%	100%	94%	86%	78%	66%	79%
Camden Central	95%	92%	93%	87%	94%	97%	97%	100%	100%	86%	78%	57%	74%
Camden East	98%	95%	95%	64%	86%	83%	92%		100%	97%	70%	68%	80%
Camden North	87%	93%	96%	61%	77%	72%	39%		89%	93%	66%	63%	74%
Camden South	87%	77%	98%	85%	96%	79%	50%	100%	89%	91%	80%	70%	83%
Cape May	100%	94%	96%	89%	97%	83%	88%		92%	85%	82%	67%	78%
Cumberland East	94%	99%	97%	92%	95%	73%	59%		100%	100%	78%	61%	78%
Cumberland West	94%	96%	98%	71%	90%	92%	90%	100%	100%	90%	74%	60%	74%
Essex Central	92%	88%	92%	90%	95%	95%	40%	100%	80%	97%	62%	54%	62%
Essex North	89%	90%	100%	92%	99%	79%	50%		60%	88%	81%	63%	74%
Essex South	92%	84%	93%	86%	94%	61%	71%	100%	88%	81%	60%	47%	63%
Gloucester East	100%	98%	97%	68%	90%	97%	90%	100%	100%	100%	69%	63%	74%
Gloucester West	97%	96%	97%	95%	98%	97%	95%	100%	100%	94%	67%	57%	73%
Hudson Central	100%	94%	99%	91%	95%	100%	83%	60%	100%	85%	81%	68%	74%
Hudson North	100%	100%	98%	90%	94%	50%	67%	100%	100%	100%	83%	81%	95%
Hudson South	98%	95%	98%	83%	93%	100%	100%	100%	90%	100%	81%	65%	77%
Hudson West	100%	100%	100%	94%	97%	86%	100%	100%	100%	92%	93%	70%	79%
Hunterdon	100%	95%	97%	77%	96%	100%			100%	100%	72%	73%	84%
Mercer North	97%	64%	87%	71%	93%	76%	25%	50%	85%	80%	44%	52%	58%
Mercer South	96%	88%	98%	76%	97%	65%	100%	100%	100%	89%	74%	63%	78%
Middlesex Central	88%	70%	92%	83%	96%	74%	75%	100%	75%	82%	42%	28%	54%
Middlesex Coastal	100%	97%	99%	95%	98%	46%	70%	100%	82%	96%	64%	56%	73%
Middlesex West	79%	89%	93%	86%	95%	82%	39%	100%	82%	81%	58%	56%	69%
Monmouth North	99%	99%	100%	93%	99%	100%	100%	100%	100%	98%	80%	60%	73%
Monmouth South	95%	97%	99%	93%	97%	98%	100%	100%	100%	100%	86%	70%	79%
Morris East	91%	100%	100%	96%	97%	91%	75%	100%	100%	67%	81%	63%	79%
Morris West	97%	100%	99%	86%	96%	69%	73%	100%	77%	69%	87%	73%	83%
Newark Center City	86%	76%	90%	79%	93%	62%	21%	60%	75%	84%	49%	52%	68%
Newark Northeast	99%	85%	90%	82%	96%	69%	41%	78%	82%	98%	58%	64%	72%
Newark South	93%	91%	94%	76%	92%	99%	81%	100%	96%	93%	54%	57%	66%
Ocean North	99%	100%	98%	88%	96%	96%	86%	100%	100%	100%	68%	67%	77%
Ocean South	100%	97%	99%	93%	98%	90%	87%	100%	94%	100%	67%	61%	73%
Passaic Central	88%	80%	96%	89%	94%	95%	100%	100%	100%	93%	60%	48%	56%
Passaic North	95%	89%	96%	92%	97%	68%	68%	100%	90%	83%	62%	58%	68%
Salem	97%	93%	98%	89%	96%	74%	81%	10070	100%	86%	85%	67%	82%
Somerset	100%	88%	98%	87%	94%	78%	95%	83%	100%	100%	83%	78%	91%
Sussex	100%	95%	97%	94%	98%	57%	78%	0370	100%	100%	69%	64%	71%
Union Central	99%	69%	98%	90%	98%	71%	91%	100%	100%	88%	75%	54%	77%
Union East	98%	82%	95%	89%	95%	96%	70%	100%	93%	100%	67%	58%	69%
Union West	100%	96%	95%	94%	95%	86%	100%	100%	100%	93%	78%	53%	69%
Warren	92%	72%	98% 82%	94% 83%	98%	78%	63%	100%	100%	100%	67%	69%	76%
Statewide	92%	90%	96%	85%	95% 95%	78% 84%	75%	90%	93%	92%	70%	69% 61%	76%

# CP&P Key Performance Indicators by Local Office - 6 Months View

Blank cells mean that the office did not have any children eligible for that messure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	July'17-December'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	May'17-October'17
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	July'17-December'17
M# 13	Investigation Completion within 60 days	85%	May'17-October'17
M# 14	Investigation Completion within 90 days	95%	May'17-October'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	June'17-November'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	July'17-December'17
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	July'17-December'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	July'17-December'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	July'17-December'17
M# 28	Caseworker visits Parent 2x/Month	90%	July'17-December'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	11/25/2017-12/30/2017
M# 30	Bi-weekly Parent-Child Visits	85%	July'17-December'17

<sup>1</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.



		Met Target			n compliance		
	<sup>1</sup> Int	take	<sup>2</sup> Perm	anency	<sup>3</sup> Adoption		
Local Office	Worker	Office	Worker	Office	Worker	Office	
	Compliance	Compliant?	Compliance	Compliant?	Compliance	Compliant	
		Yes/No		Yes/No		Yes/No	
Atlantic East	100%	Yes	100%	Yes	4.000/		
Atlantic West	95%	Yes	100%	Yes	100%	Yes	
Bergen Central	96%	Yes	100%	Yes	100%	Yes	
Bergen South	97%	Yes	100%	Yes	100%	Yes	
Burlington East	100%	Yes	100%	Yes	83%	No	
Burlington West	89%	No	100%	Yes	100%	Yes	
Camden Central	100%	Yes	100%	Yes	100%	Yes	
Camden East	100%	Yes	100%	Yes	100%	Yes	
Camden North	100%	Yes	100%	Yes	100%	Yes	
Camden South	100%	Yes	100%	Yes	100%	Yes	
Cape May	100%	Yes	100%	Yes	100%	Yes	
Cumberland East	100%	Yes	100%	Yes	80%	No	
Cumberland West	100%	Yes	100%	Yes	100%	Yes	
Essex Central	95%	Yes	100%	Yes	100%	Yes	
Essex North	100%	Yes	100%	Yes	100%	Yes	
Essex South	71%	No	100%	Yes	100%	Yes	
Gloucester East	100%	Yes	100%	Yes	100%	Yes	
Gloucester West	100%	Yes	100%	Yes	100%	Yes	
Hudson Central	100%	Yes	100%	Yes	100%	Yes	
Hudson North	94%	Yes	100%	Yes	100%	Yes	
Hudson South	100%	Yes	100%	Yes	100%	Yes	
Hudson West	100%	Yes	100%	Yes	100%	Yes	
Hunterdon	100%	Yes	100%	Yes	100%	Yes	
Mercer North	95%	Yes	100%	Yes	100%	Yes	
Mercer South	100%	Yes	100%	Yes	100%	Yes	
Middlesex Central	94%	Yes	100%	Yes	100%	Yes	
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes	
Middlesex West	96%	Yes	100%	Yes	100%	Yes	
Monmouth North	97%	Yes	100%	Yes	33%	No	
Monmouth South	93%	Yes	100%	Yes	100%	Yes	
Morris East	100%	Yes		Yes	100%	Yes	
Morris West		Yes	100%	Yes	100%	Yes	
	100%	Yes	100%	Yes	100%	Yes	
Newark Center City	100%	-	100%		100%		
Newark Northeast	83%	No	100%	Yes		Yes	
Newark South	96%	Yes	100%	Yes	100%	Yes	
Ocean North	97%	Yes	100%	Yes	100%	Yes	
Ocean South	100%	Yes	100%	Yes	100%	Yes	
Passaic Central	95%	Yes	100%	Yes	100%	Yes	
Passaic North	97%	Yes	100%	Yes	100%	Yes	
Salem	71%	No	100%	Yes	100%	Yes	
Somerset	96%	Yes	100%	Yes	100%	Yes	
Sussex	100%	Yes	100%	Yes	100%	Yes	
Union Central	89%	No	100%	Yes	100%	Yes	
Union East	100%	Yes	100%	Yes	100%	Yes	
Union West	94%	Yes	100%	Yes	100%	Yes	
Warren	100%	Yes	100%	Yes	100%	Yes	
Statewide⁴	97%	Yes	100%	Yes	97%	Yes	

## Worker and Office Caseloads by Worker Type and by Local Office - December 2017

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95% - Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95% - Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.