

# Respect, Courtesy and Skillful Use of Authority Study Guide

1. Where does Child Welfare receive authority to intervene in families?

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2. Legal Authority provides the right to intervene when there is a violation of the law, and provides the parameters of the intervention.      True      False

3. What are three of the factors that can influence a family's perception of authority?

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4. List the practice behaviors that Social Workers need to incorporate in their use of authority.

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5. According to the Pub 13 pamphlet not providing a free interpreter for the family is discrimination.      True      False

6. List four ways that people can use power and authority

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7. How should the Authority Scale be used?

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8. What are three of your favorite strategies to communicate authority with courtesy that you can use in your practice?

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9. What are three behaviors that set the tone for respectful, courteous relationships?

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10. What are three steps to keep in mind when a family is challenging your authority?

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11. List three ways to put cultural humility into action in your practice.

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12. What is the desired outcome of demonstrating Cultural humility?

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13. What are the 6 defined behaviors of the California Core Practice Model?

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14. What are the 4 broad actions of the Core Practice Model?

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15. What is the primary purpose of the California Core Practice Model?

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