

Interviewing Basics Study Guide

1. What are the goals for the child welfare interview?

2. Generally, when in the life of a child welfare case, do interviews occur?

3. What are some considerations you as a social worker can take before asking the first question in an interview?

4. Understanding and recognizing _____ help us engage youth more effectively.

5. List four ways that you can practice cultural humility.

6. What are some other factors to keep in mind when interviewing family members related to their range of experience and needs?

7. Describe the term “strength-based practice”.

8. List six important considerations to keep in mind when interviewing adults.

9. In addition to considering developmental abilities, what are some other variables that may impact a child’s ability to provide you with information?

10. There are four phases of a child welfare interview. Highlight some of the key points for each phase.

Preparation	Rapport Building
Information Gathering/Sharing	Closure

11. In assessment interviews it is important to establish ground rules to help the family know:

12. What does it mean to have empathy?

13. What is an example of a past success question?

14. What is an example of a coping question?

15. What is an example of a miracle questions?

16. Describe each strategy for defusing conflict.

Body Language _____

Listening Effectively _____

CALM Model _____

Ending the Interview _____

17. What are the three questions you as a social worker should ask in appreciative inquiry?

18. Provide an example of each of the 5 question styles.

Open-ended _____

Multiple choice _____

yes/no _____

Leading _____

Coercive _____

19. Describe 6 things a social worker should do during the closure phase?

NOTES: