THE WHY BEHIND THE WHAT:

UTILIZING CFSR CASE REVIEW IN THE C-CFSR PROCESS

AGENDA

- WELCOME AND INTRODUCTIONS
- OVERVIEW OF THE CALIFORNIA-CHILD AND FAMILY SERVICES REVIEW (C-CFSR) PROCESS
- OVERVIEW OF CASE REVIEW
- BRIEF ACTIVITY: MATCHING (FEDERAL OUTCOME MEASURES CASE REVIEW ITEMS)
- CCWIP DATA
- CASE REVIEW ITEM 12
- CONCLUSION
- QUESTIONS/ANSWERS

Federal Child and Family Services Review (CFSR) Process

CFSR (Federal)

Federally-led Process

5-yr Cycle

Stakeholder Interviews

Federal Case Review

Statewide Assessment

Program Improvement Plan (PIP)

C-CFSR (California)

Partnership between State & County

5-yr Cycle

Focus Groups & Stakeholder Groups

Peer Review

County Self Assessment (CSA)

System Improvement Plan (SIP)

Ongoing Case Reviews

C-CFSR OVERVIEW

- CALIFORNIA'S ACCOUNTABILITY PROCESS FOR CHILD WELFARE AND PROBATION PLACEMENT
 - ASSESSMENT OF THE ENTIRE CONTINUUM OF CARE FROM PREVENTION THROUGH AFTERCARE FOR THE CHILD WELFARE AND PROBATION PLACEMENT AGENCIES.
- FIVE YEAR CONTINUOUS QUALITY IMPROVEMENT PROCESS
 - COUNTY-SELF ASSESSMENT (PEER REVIEW & CASE REVIEW FINDINGS)
 - SYSTEM IMPROVEMENT PLAN
 - ANNUAL SIP PROGRESS REPORT

CALIFORNIA-CHILD AND FAMILY SERVICES REVIEW (C-CFSR) PROCESS



What Is The County Self Assessment (CSA)?

- Initial Information Gathering phase of the Five-Year C-CFSR Cycle
- Informs the development of County's System Improvement Plan strategies and interventions
- Assessment of the entire continuum of care for child welfare and probation placement agencies
- Collaboration of all stakeholders to improve outcomes for children and families

CSA: INFORMATION GATHERING

- PEER REVIEW
- STAKEHOLDERS MEETING
- FOCUS GROUPS
- CASE REVIEW DATA (18 ITEMS)
- FEDERAL OUTCOME MEASURES (7)
- SYSTEMIC FACTORS (7)

SYSTEM IMPROVEMENT PLAN (SIP)

- A five year time limited continuous quality improvement (CQI) plan in which
 County Child Welfare Departments and Probation Placement Agencies develop
 targeted interventions/strategies to improve federal outcome measure and/or
 systemic factor performance in areas of opportunity identified during the CSA
 process
- Provides an outline for how the county will improve their system of care for children and families
- A flexible approach to planning for system change and may be adjusted to address ongoing barriers and challenges to completing strategies

ANNUAL REPORTING & QUARTERLY MONITORING

- Counties submit Annual Progress Reports and receive Quarterly Technical Assistance
- Quantitative and qualitative data sources for Monitoring and Implementation of SIP
 - Federal Outcome Measures
 - Systemic Factors
 - Case Review Data
 - Status of Strategies

WHY ARE CASE REVIEWS A NECESSARY PART OF THE C-CFSR PROCESS?

- Case reviews tell a story
 - Qualitative and quantitative data

• Review of county Child Welfare and Probation

Placement Agency systems



WHERE DOES THE INFORMATION COME FROM?

Digital Documents:

- Information in CWS/CMS or probation database
- Safe Measures
- Structured Decision Making
- CASE or other probation assessment tools

Case Files:

- Case Notes
- Court documents
- Assessments

Interviews:

- Child(ren)
- Parents
- Foster parents/resource families/caregivers
- Tribes
- Social workers
- CASA
- Attorney
- More...





SAFETY (3 OSRI Items)

PERMANENCY (8 OSRI Items)

WELL BEING (7 OSRI Items)

Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect.

Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.

Permanency Outcome 1: Children have permanency and stability in their living situations.

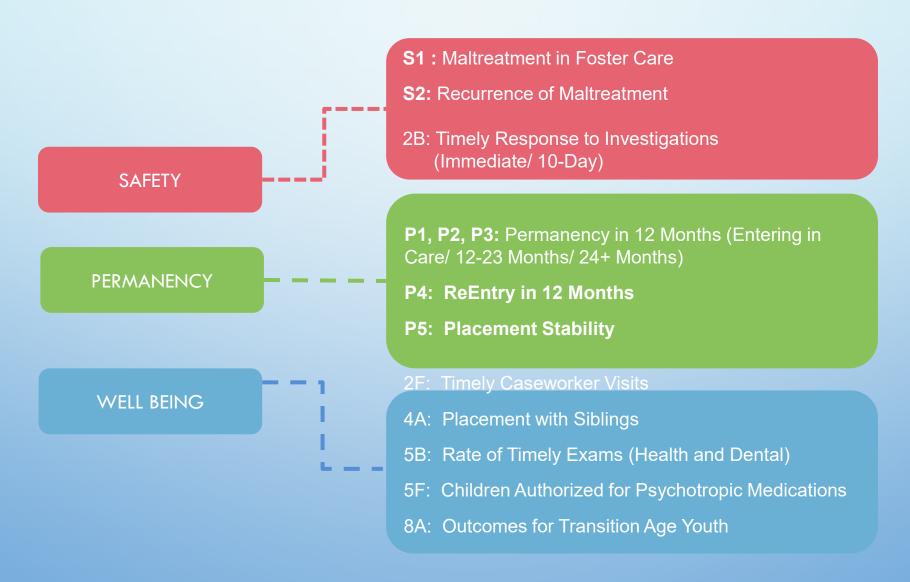
Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.

Well-Being Outcome 1: Families have enhanced capacity to provide for their children's needs.

Well-Being Outcome 2: Children receive appropriate services to meet their educational needs.

Well-Being Outcome 3: Children receive adequate services to meet their physical health needs.

FEDERAL AND STATE OUTCOME MEASURES

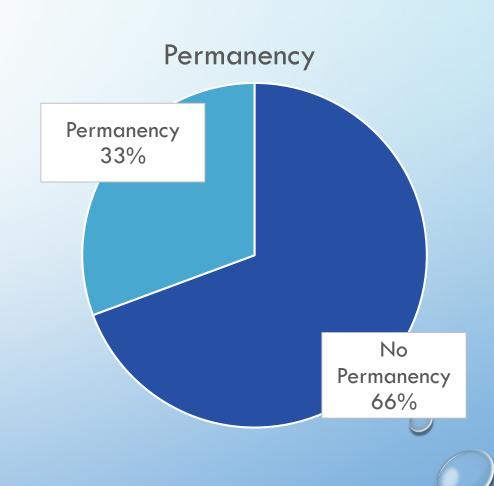


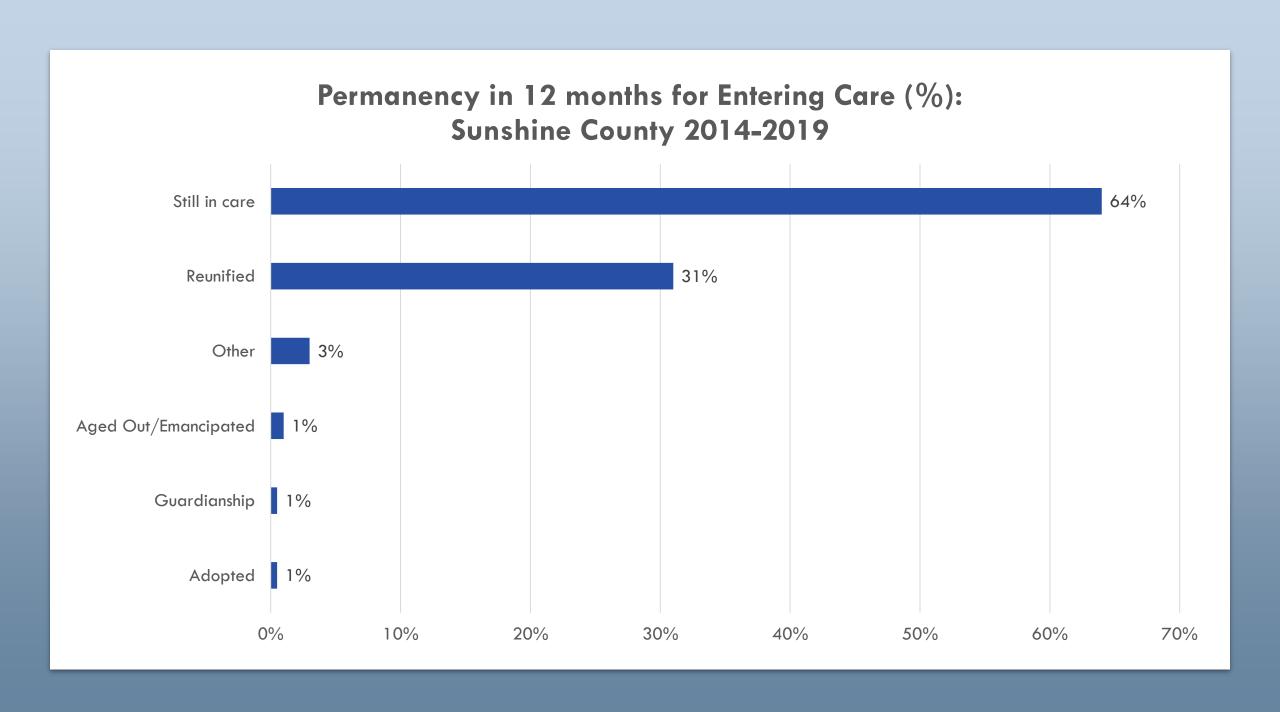
ACTIVITY: MATCHING

- LEARNING OBJECTIVE:
 - TO IDENTIFY HOW C-CFSR FEDERAL OUTCOME MEASURES AND SYSTEMIC FACTORS ARE CONNECTED TO OSRI CASE REVIEW ITEMS
- INSTRUCTIONS:
 - UTILIZE THE MATCHING ACTIVITY SHEET, CONNECT OSRI ITEMS TO THE FED OUTCOME MEASURES AND SYSTEMIC FACTORS
 - REFER TO THE CASE REVIEW QUICK REFERENCE GUIDE HANDOUT
 - REFER TO THE C-CFSR FEDERAL MEASURES AND SYSTEM FACTORS HANDOUT

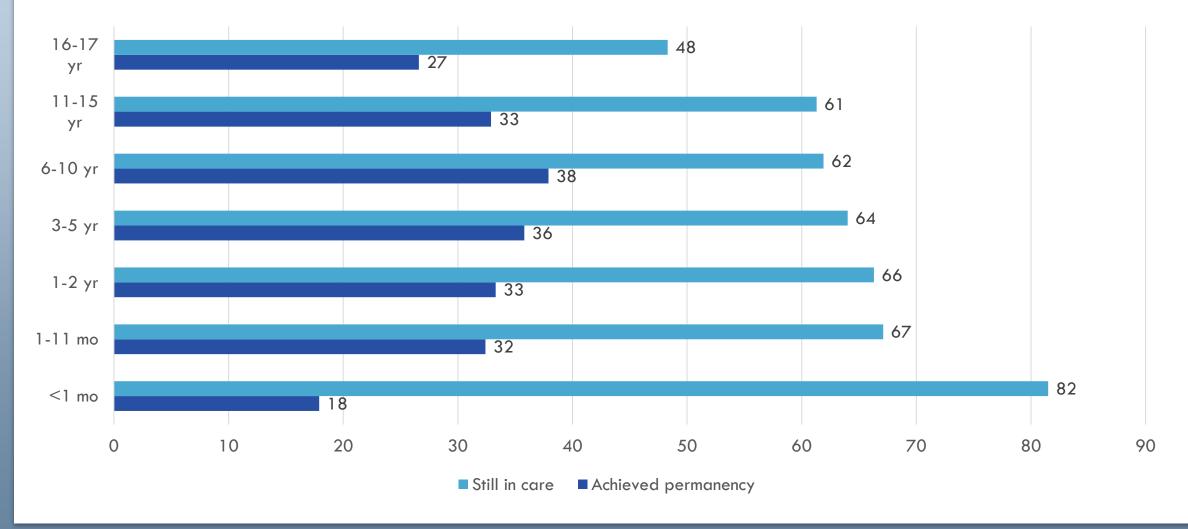
SO LETS DO A DEEPER DIVE!

- Permanency within 12 months: Of all children entering placement within a 12-month period, what percentage of children achieve permanency in 12 months of placement?
 - Reunification
 - Legal Guardianship
 - Adoption

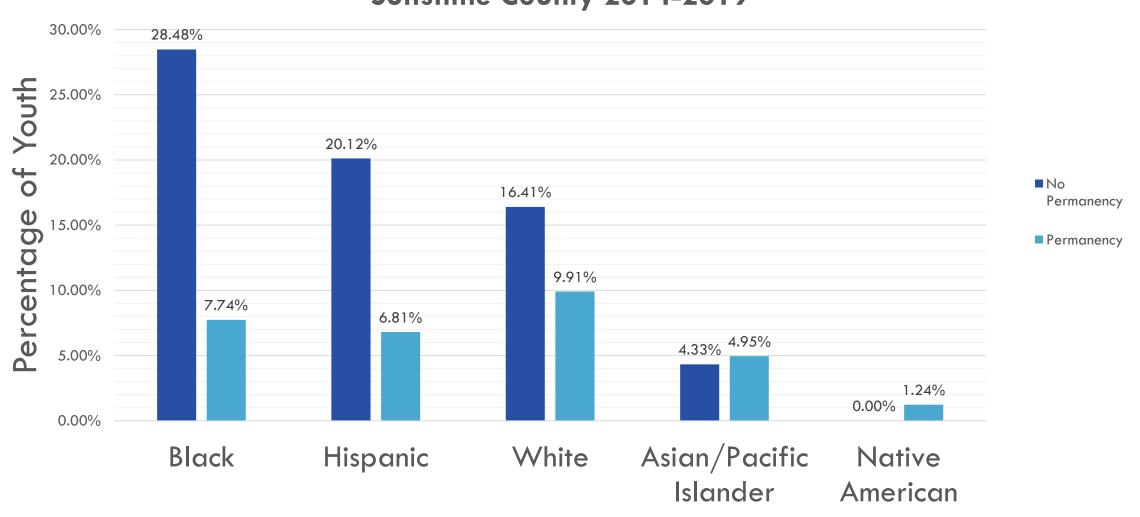




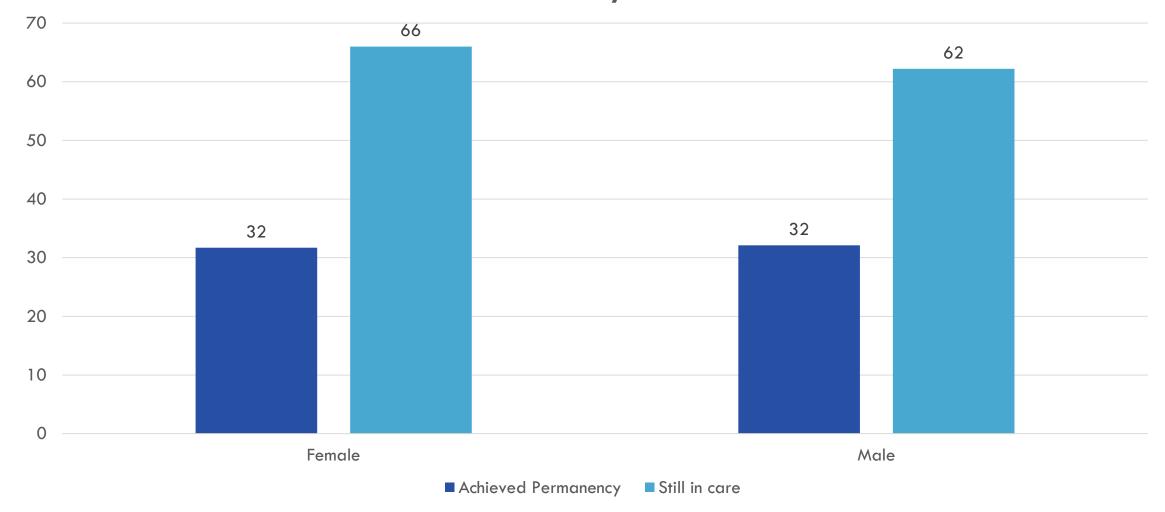




Permanency by 12 months by Ethnicity (%) Sunshine County 2014-2019





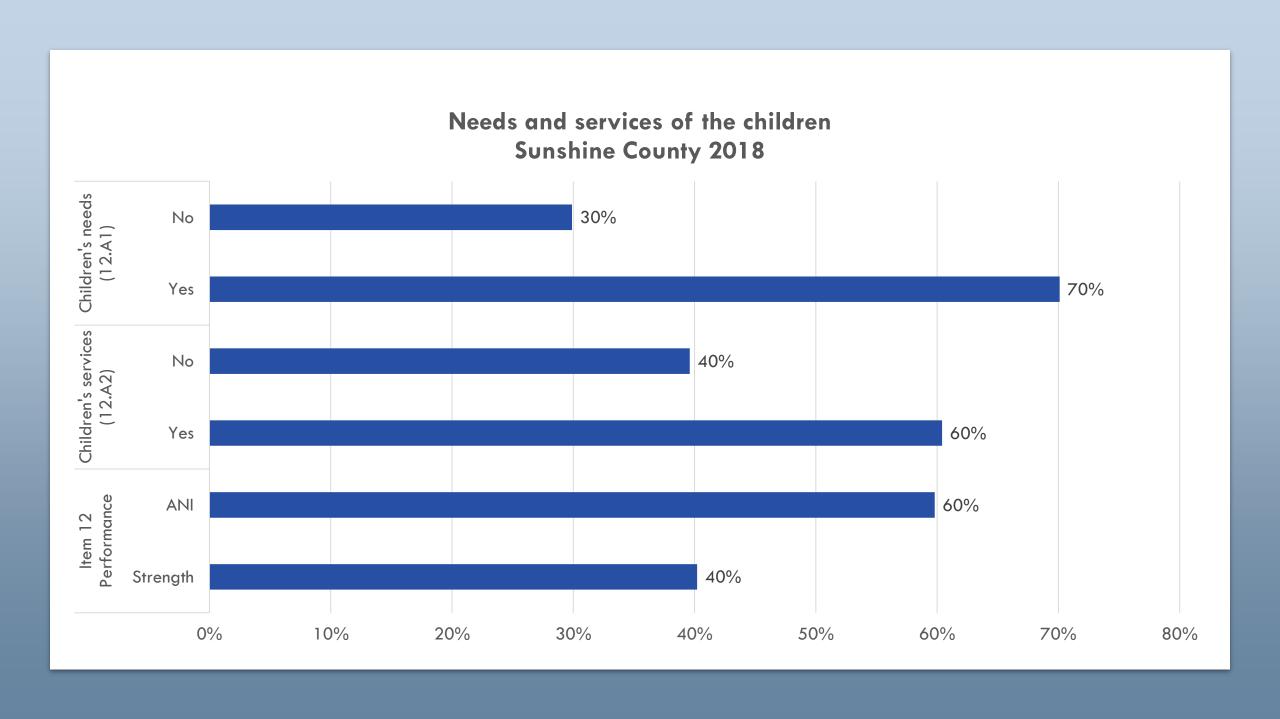


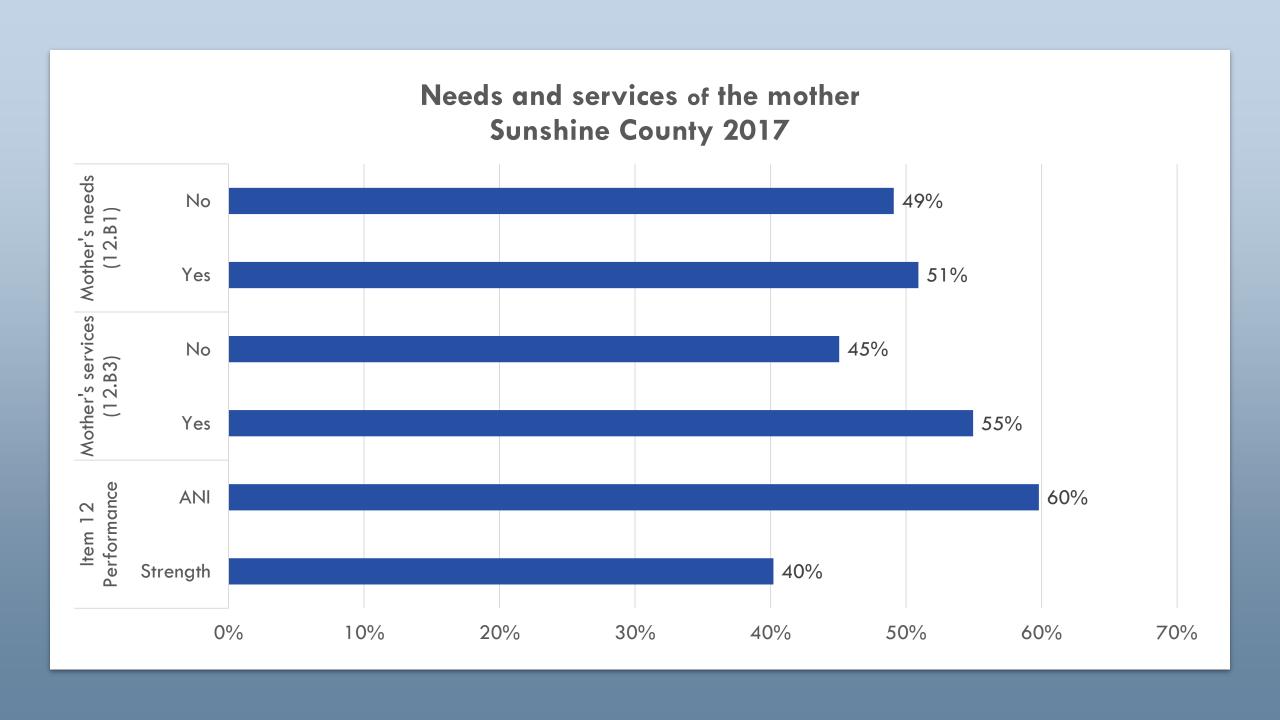
WHAT DID WE LEARN?

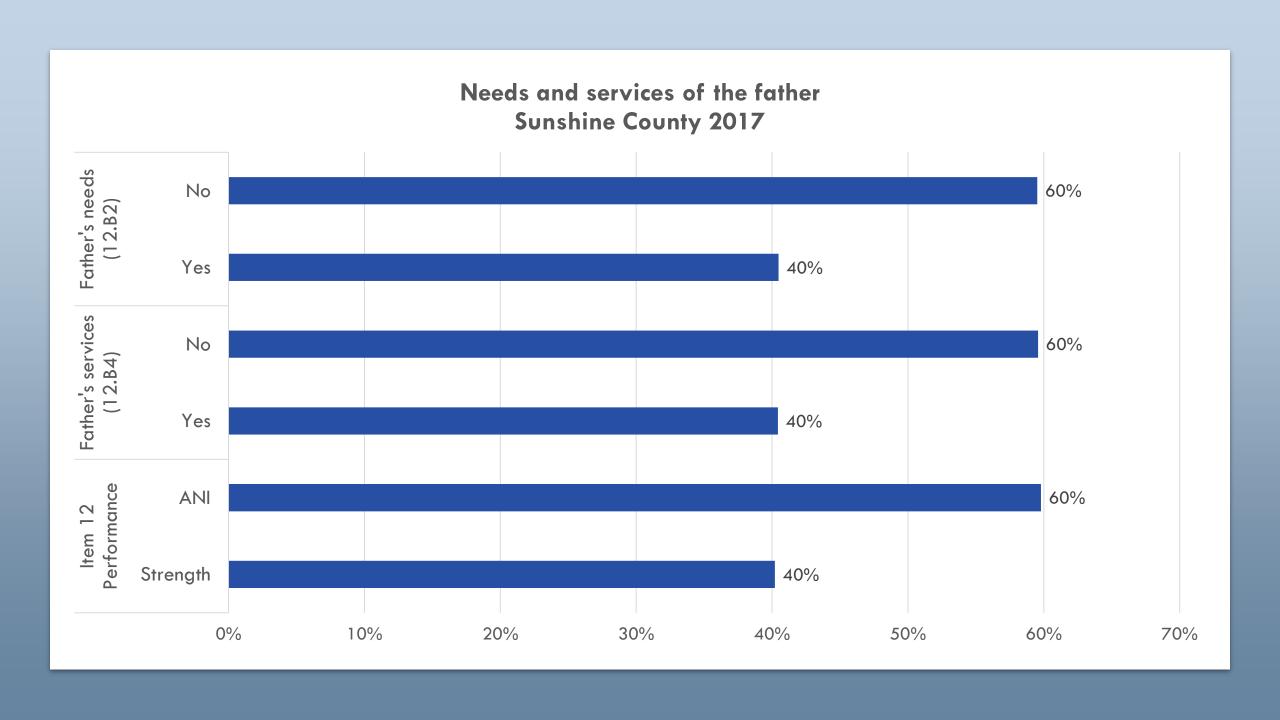
- THEMES FROM THE CCWIP DATA
 - AGE: Children under the age of 1 month were least likely to achieve permanency in 12 months. Children between 6-10 of age were most likely to achieve permanency.
 - ETHNICITY: White Youth were most likely to achieve permanency. Black children were the least likely to achieve permanency in 12 months.
 - GENDER: No real differences between the two genders.

CASE REVIEW ITEMS CONNECTED TO REUNIFICATION?

- NEEDS AND SERVICES (ITEM 12)
- CASE PLANNING (ITEM 13)
- ESTABLISHING AND ACHIEVING PERMANENCY GOAL (ITEMS 5 AND 6)
- FAMILY FINDING (ITEM 10)







DATA SOURCE: CASE REVIEW

- MOTHER AND FATHERS (ITEM 12B AND ITEM 13):
- CASEWORKERS CREATED CASE PLANS WITHOUT OUT INPUT FROM THE MOTHER AND/OR FATHER
- AGENCY MADE INITIAL CONTACT WITH THE INCARCERATED FATHERS BUT THERE WAS NO ONGOING CONTACT
- PROBATION CASEWORKER REPORTED NO CONTACT WITH THE FATHER
 BECAUSE HE WAS NOT PART OF THE CASE PLAN

WHAT DID WE LEARN?

- WE DO A BETTER JOB ASSESSING MOTHERS THAN FATHERS
- WE DO A BETTER JOB ASSESSING CHILDREN THAN MOTHERS

CONCLUSION

- THERE ARE MANY SOURCES OF QUALITATIVE AND QUANTITATIVE DATA AVAILABLE, INCLUDING CASE REVIEW, TO DEFINE THE PROBLEM AND UNDERSTAND THE UNDERLYING CONDITIONS.
- BOTH FEDERAL OUTCOME MEASURES AND CASE REVIEW ITEMS ALIGN WITH SAFETY, PERMANENCY, AND WELL-BEING.
- CDSS CONTINUES TO EXPLORE WAYS TO ENHANCE THE COLLABORATION BETWEEN C-CFSR AND CASE REVIEW.

RESOURCES

- C-CFSR MANUAL
 - HTTPS://WWW.CDSS.CA.GOV/INFORESOURCES/CHILD-WELFARE-PROGRAM-IMPROVEMENT/CHILD-AND-FAMILY-SERVICES-REVIEW/RESOURCES
- CDSS C-CFSR INBOX: C-CFSR@DSS.CA.GOV
- CDSS CASE REVIEW INBOX: cwscasereviews@dss.ca.gov
- CASE REVIEW WEBSITE: http://www.cdss.ca.gov/inforesources/child-welfare-program-improvement/cfsr-case-reviews

THANK YOU!